

Statement of Deficiencies

1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103 B. Based on record review and interviews: Critical incident report form submitted to the Licensing section failed to contain or be updated to contain all accurate information regarding an incident as evidenced S4's written and verbal statement, from 8/27/18 to 8/29/18 S4 alleged she observed S13 using prohibited methods of discipline toward C1, C2 and C3 on 8/30/18, through text messaging S4 notified S12 what she observed. S12 verbally reported S4's allegation to S1 on 8/30/18. S1 reported the allegation to C1's parent on 8/30/18. S1 stated she verbally notified C2's and C3's parent, however notification to C2's parent and C3's parent are not contained in the critical incident report form submitted to the Licensing Section.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8 a-b: Based on record review and interviews. S13 failed to adhere to the center's current behavior management policy as S13 used a prohibited method of discipline as evidenced by S4 alleged she observed S13 using prohibited methods of discipline by yelling and threatening C1 of being placed in the restroom, hitting C2 on the head with the center phone and hitting C3 in the face with a stapler. Per S13's written statement, S13 admitted she threatens C1 with being placed in the restroom due to C1's behavior, S13 admitted to tapping C2 on the shoulder with the centers phone.