# Date - 09/13/2019 License # - 516 Action Code - 25 - COMPLIANCE

# Statement of Deficiencies

# 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.A.& D.: Critical Incidents and Required Notifications: Based on record review/interview: S2 failed to accurately document the Critical Incident report submitted to the Department on 9/10/19 in which it was documented that on 9/9/19, C1 was left unsupervised on the center bus for 9 minutes. Specialist reviewed the center's attendance records which documented that C2, C1's sibling who rode the same bus, arrived in the center at 3:55PM. S15 stated that C1 was found on the bus at 4:15PM still wearing the seatbelt, sweating, and crying. O2 stated that C1 was left unsupervised on the bus for about 20-25 minutes.

# 1507.A.: Daily Attendance Records - Children

**Not Met** 

1507.A.: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

### Finding:

1507.A. Daily Attendance Records - Children: Based on observations/record review: At 8:30AM on 9/13/19, the center's daily attendance record for children did not accurately reflect the children on the child care premises at any given time as 59 children were present and 56 children were signed in on the logs. Attendance was corrected prior to Specialist departure.

### 1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713.A.&B.: Supervision: Based on Record Review/Interview: At approximately 8:30AM, Specialist reviewed Critical Incident documentation of an incident that occurred 9/9/19 at 3:55PM where C1, 4 year old, was left on the mini bus unsupervised for approximately 20 minutes by S16 and S17. O2 stated that he was in the parking lot of the center and observed the mini bus arrive at the center around 4:00PM. O2 stated that it was 20-25 minutes before C1 was removed from the bus. S15, who found C1 on the bus, stated that it was approximately 4:15PM when he found C1 on bus. Documentation of C1's sister's arrival to the center, who was on the same bus, shows she arrived in the center at 3:55PM, putting C1 on the bus unattended for approximately 20 minutes.

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# 1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
  - 1. child development;
  - 2. child guidance;
  - 3. learning activities;
  - 4. health and safety;
  - 5. shaken baby prevention; and
  - 6. CPR and first aid, as applicable.

### Finding:

1719.A.&B.: Orientation Training: Based on record review t approximately 10:00AM: S1 lacked documentation that 3 of 4 new staff, S8, S14, and S18, received orientation within seven days of the first day present at the center and prior to having sole responsibility for any children. S1 also lacked documentation that 2 of 4 new staff, S8 and S18, received additional orientation within thirty days of hire. S8 was hired on 7/23/19, as of 9/13/19, it has not been corrected; S14 as hired on 7/24/19, as of 9/13/19, it has not been corrected.

1903.C.: Free of Hazards Not Met

1903.C.: Indoor and outdoor areas shall be free of hazards.

# Finding:

1903.C. Free of Hazards: Based on observations at approximately 11:00AM: The outdoor area was not free of hazards. Specialist observed on the play yard, 6 sets of lockers propped against building, 2 ladders and 3 ice chests with attached lids, all accessible to the children on play yard. Items were still on the play yard at departure on 9/13/19.

# 2101.A.4.: Transportation - Supervision

**Not Met** 

2101.A.4.: Children shall never be left unattended in a vehicle.

### Finding:

2101.A.4.: Transportation - Supervision: Based on record review: At approximately 9:30AM, Specialist reviewed Critical Incident documentation of an incident that occurred on 9/9/19 at 3:55PM where C1, 4 year old, was left on the mini bus unsupervised for approximately 20 minutes by S16 and S17. O2 stated that he was in the parking lot of the center and observed the mini bus arrive at the center around 4:00PM. O2 stated that it was 20-25 minutes before C1 was removed from the bus. S15, who found C1 on the bus, stated that it was approximately 4:15PM when he found C1 on the bus. Documentation of C1's Sister's arrival to the center, who was on the same bus, shows she arrived in the center at 3:55PM, putting C1 on the bus unattended for approximately 20 minutes.

### 2107.A.1.&2.: Visual Check of Vehicle

**Not Met** 

2107.A.1.&2.: A visual passenger check of a vehicle is required to ensure that no child is left in the vehicle.

- 1. A staff person shall physically walk through the vehicle and inspect all seat surfaces, under all seats, and in all enclosed spaces and recesses in the interior of the vehicle.
- 2. The staff member shall record the time of the visual passenger check and sign the log, indicating that no child was left on the vehicle.

### Finding:

2107.A.1.&2.: Visual Check of Vehicle: Based on Record Review at approximately 9:15AM: The Provider did not have documentation that the driver, S16, or a staff person S17, checked the vehicle at the completion of trip on 9/9/19. Specialist reviewed visual check of vehicle documentation for 9/9/19 at 10:00AM on 9/13/19. It was observed that neither S16 nor S17 put the time or the date for a visual check upon arrival to the center at 3:55PM on 9/9/19. C1 was left on the mini bus, according to documentation on critical incident, for approximately 20 minutes.