

## Statement of Deficiencies

### 1715-A.4: Criminal Background Check

Not Met

1715-A.4: Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a fingerprint based satisfactory criminal background check

#### Finding:

1715-A.4 Based on record review: While the provider obtained a criminal record check for S12, the check was obtained more than 30 calendar days prior to this individual's date of hire (1703.D.1). S12, was hired on 8/18/2017 and the check was obtained on 7/15/2017; Documentation of a satisfactory fingerprint based criminal background check (CBC) was not available for 1 of 25 staff, prior to the individual(s) being present in the childcare facility (1703.A) S1 date of hire is unknown due to not formally being hired to work at Bright Horizons as of 9/13/2017. CBC completed on 8/1/2014 as an employee for another daycare not owned by the same corporation.

### 1715-A.5: State Central Registry

Not Met

1715-A.5: Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a current, completed state central registry disclosure form indicating no justified (valid) finding of abuse or neglect by the DCFS, or a current determination from the DCFS indicating that the individual does not pose a risk to children.

#### Finding:

1715-A.5 Based on record review:

The center failed to have documentation of a completed state central registry disclosure form (SCR 1) prior to an individual being present in or providing services to the center on site and available for review at the center (1705.A-B). 1 of 25 staff, S1 failed to have documentation of the completed form for Bright Horizons at North Oaks. Staff were on the premises on 7/17/2017, 7/18/2017, 7/19/2017, 7/25/2017, 7/28/2017, 7/31/2017, 8/2/2017, 8/3/2017, 8/4/2017, 8/7/2017, 8/8/2017, 8/9/2017, 8/10/2017, 8/15/2017, 8/16/2017, 8/23/2017, 8/24/2017, 8/25/2017, 8/30/2017, 9/5/2017, 9/7/2017, 9/8/2017, 9/11/2017, 9/12/2017, and 9/13/2017 and failed to have documentation of the completed form. Staff were on the premises as observed by the licensing specialist on 9/13/2017 but was not present on 9/18/2017.

### 1719-A.-B.: Orientation Training

Not Met

1719-A.-B.: Within seven calendar days of date of hire, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

1. child abuse identification and reporting;
2. emergency preparation;
3. licensing regulations; and
4. safe sleep practices,

Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:

1. child development;
2. child guidance;
3. learning activities;
4. health and safety;
5. shaken baby prevention;

#### Finding:

1719-A.-B. Based on record review: Provider lacked documentation that 1 of 25 staff, S1, received orientation training on the policies and practices of the center within seven days of date of hire to include the following topics: child abuse identification and reporting, emergency preparation, licensing regulations, and safe sleep practices.

### 1909-C: Infants - Positioning Devices

Not Met

1909-C: Infants shall not be placed in positioning devices, unless the center has written authorization from a physician to use a positioning device.

#### Finding:

1909-C Based on record review/observation: Written authorization from a physician was not available for C1 to use a positioning device. Licensing Specialist observed C1 asleep on an inclined mattress in a crib.

## Statement of Deficiencies

### 1911-K: Hand Washing

Not Met

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

#### Finding:

1911-K Based on observations: Children did not wash their hand with soap as needed. Licensing Special observed that children did not was their hands before eating their morning snack as Licensing Specialist observed S10 direct the children to find a seat and a snack upon finishing a group learning activity while seated on the floor.

### 1919-A&B: Food Service and Nutrition - Menu

Not Met

1919-A&B: All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U.S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP) and 7 C.F.R. 226.20 and the Louisiana Sanitary Code, Title 51, Part XXIII, found at LAC 51:XXXIII. For the current CACFP meal patterns, contact the Louisiana Department of Education, Division of Nutrition Support.

The weekly menu shall:

1. be planned for each day of the week and list the specific food items served;
2. be prominently posted by the first day of each week and remain <b>posted</b> throughout the week; and
3. have substitutions or additions posted on or near the menu.

#### Finding:

1919-A&B: Based on observation/record review: Menu substitutions or additions were not posted on or near the menus as Licensing Specialist observed the A.M. snack on Wednesday to be nurgtigrain bars and 100% apple juice. The A.M. snack for Wednesday is listed as pineapple/mandarin orange cups.