

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.B. Critical Incidents and Required Notifications Based on record review/interview(s) on 09/12/2019 at 2:00pm, the Director failed to immediately notify the Parent of the following Critical Incident: On 8/13/19 at 1:36pm, S17 was witnessed by S5, hitting C1, 26 months, in the middle of the back twice for attempting to hit another child. The Critical Reportable Incident submitted by S1 documented the parent was notified at 3:10 pm. S1 stated she attempted to contact O1 and O2 to notify them immediately but the numbers on file were no longer in service. O2 picked up C1 at 2:25pm and was not informed about the incident before leaving the center. O2 was called to return to the center when he was told that a staff hit his child according to his written statement. O2 should have been notified before C1 was released at 2:25pm.

The Director failed to notify the Department and Child Welfare within 24 hours that on 8/15/19, O2 advised center staff that he took C1 to the hospital on the night of 8/14/19 and the nurse saw he had a bruise on his lower back.

1503.A.-C.: General Liability Insurance Policy

Not Met

1503.A.-C.: A. A center shall maintain in force at all times current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury.

- B. A center is responsible for payment of medical expenses of a child injured while in the center's care.
- C. Documentation of commercial liability insurance shall consist of the insurance policy or current binder that includes the name of the early learning center, physical address of the center, name of the insurance company, policy number, period of coverage and explanation of the coverage.

Finding:

1503.B: General Liability Insurance Policy: Based on interview(s): The provider was not responsible for payment of medical expenses of a child injured while in the provider's care as the Specialist was advised by S1 and O3 on 09/12/2019 at 4:15pm, that no insurance was offered to O2 after being told that C1 was brought to the hospital after being hit on his back by S17 on 08/13/2019. O3 stated she advised O2 he could have utilized CDI's contracted Doctor and or Nurses.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

Statement of Deficiencies

1509.A&.8.a&b.:Behavior Management Policy: Based on Record Review/Interviews on 09/12/2019 on 2:27pm, S17 used a prohibited method of discipline as C1, was subject to corporal punishment on 08/13/2019 at 1:36pm. S5 witnessed S17 hit C1 on the back twice for attempting to hit another child. S1 stated S17 has been removed from the center until all investigations are complete.
