

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.4. Based on record review/interview 9/12/2019, S1 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident. Per S1's verbal and written statement received on 9/12/2019, on 8/28/2019 at 1:10 pm, O1 came to the center and checked C1 out. S1 stated that about 3:30 pm, O1 returned to the center stating that C1 had a scratch in the crease of her left leg. S1 stated that O1 did not accuse S3 but S3 was the child's teacher for that day. S1 stated that on 8/30/2019, she was not present at the center but at 11:25 am, O2 came to the center to conduct an investigation, Per S2's verbal and written received on 9/12/2019, O2 came in advising that allegations had been made against an unknown staff alleging that C1 had been neglected and that she had a scratch on the top part of her thigh near her private area and on her face. S1 failed to notify The Department or Child Protective Services on 8/28/2019, when O1 reported the allegation to S1. S1 nor S2 notified the Department on 8/30/2019, that O2 came to the center to investigate allegations that C1 was being neglected and mistreated. Specialist noted that O2 signed in on the visitor log on 8/30/2019, and was present in the center from 11:25 am until 1:21 pm.