

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.C.D:Based on interview with S1 on 9/11/19 at 1:00pm, S12 failed to notify the Department and other appropriate departments within 24 hours of a Critical Incident that occurred on 7/26/19 at an unknown time, involving O1 alleging suspected abuse and neglect of C1 by S13. S1 was made aware of the allegations by O1 on 7/29/19. Per S13's statement, On 7/26/19, C1 was placed on the toilet and provided with a new pull up, but C1 refused to leave the bathroom. S13 documented that she proceeded on turning the lights off and on and closed the door slightly making C1 want to come out of the bathroom. S1 stated, S12 made the report to the department when DCFS visited the center on 8/13/19. S1 stated she was not aware the incident needed prior reporting. Specialist informed S1 of proper reporting procedures.

1509.A.1.: Child Abuse and Neglect Policy

Not Met

1509.A.1.: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1. Based on interview(s): As mandated reporters, S5 failed to report suspected abuse and neglect to the Child Protection Hot line, in regards to an incident that occurred on 7/26/19 at an unknown time, in which S5 observed S13 leave C1 in the bathroom with the lights out, although S5 stated it was for a short time. S5 stated S13 informed her that she was trying to get C1 to come out of the bathroom so S5 didn't say anything.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A.B: Based on record review: On 7/26/19, at an unknown time, C1 was not supervised at all times following being taken the restroom by S13. C1 was left alone in the restroom of his classroom for an undetermined amount of time. S13 documented that she placed C1 on the toilet and provided him with a new pull up and in doing so C1 refused to leave the restroom. S13 documented that she proceeded on turning the lights off and on and closed the door slightly making C1 want to come out of the bathroom. S5 stated she observed S13 closed the door slightly, not having sight of C1, but it was for a short amount of time.