

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review: On 9/11/17 during inspection the center failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: On 8/9/17 O1 came into the center irate; yelling, cursing and screaming. The police were called on 8/10/17 to file a report and prevent O1 from returning to the center. The center failed to notify the Division of Licensing by written report completed on the Licensing Division's Critical Incidents Report within 24 hours of the incident or by the next business day.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on interview(s): On 9/12/17 during inspection the Specialist informed during staff interviews that S19 had been yelling at center kids and using derogatory language with kids like "don't freaking touch me". It is center and Licensing Division's policy that staff of licensed centers are prohibited to provide corporal punishment including yelling.

1911-A: Care of Children - Diapers

Not Met

1911-A: Diapers shall be changed when wet or soiled.

Finding:

1911-A Based on record review: On 9/11/17 during inspection the center staff failed to complete change diapers when a child was wet or soiled as evidenced by S19 being giving a center write up for not properly documenting diaper changes. S19 was wrote up for this violation on 8/4/17 by S2. S19 identified on the diaper log that C1 was wet at 3:15pm and dry at 4:45pm but when C1 was picked up from the center it was documented on the diaper that it had been changed at 2:30pm.