Date - 09/09/2019 License # - 15308 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview(s): While interviewing S1 on 9/9/19 at 10am, S1 stated that she failed to notify within 24 hours of the incident the Licensing Section and Child Welfare of the following critical incident: O1 stated that on 8/27/19, she was giving C1 a bath and C1 stated that his butt hurt. O1 stated that she looked at C1's butt and noticed that it was looked irritated. C1 told her that C2 touched it. O1 called the center and spoke with S1 to inform her of the incident and O1 took C1 to the emergency room. S1 stated that she was unaware that she needed to contact Licensing and Child Welfare because O1 stated that she would be contacting them. Specialist informed S1 on when Licensing and Child Welfare should be contacted.