

Statement of Deficiencies

1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-A.C,D. Based on record review/Interview(s): S12 and S26 failed to notify the center's director, Licensing, or Child Welfare within 24 hours of the following critical incident : On 8/23/19, C1 followed S12 into the storage closet located in the classroom. S12 closed and latched the locked the closet door behind her leaving C1 in the closet from 3:12pm until 3:26pm. At 3:26pm, S26, the other teacher in the room noticed shadows moving under the door to the closet so walked over to the door to see what the movement was. C1 was discovered by S26 at 3:26pm.

S12 and S26 failed to notify the Licensing Division by written report within 24 hours of the incident or by the next business day on the Licensing Division's Critical Incidents Report Form. A critical incident reported dated August 27, 2018, indicated S23 notified Licensing by email on 8/27/18 at 1:35pm and submitted the critical incident via fax on 8/27/18 at 4:12pm.

On 9/4/18, the provider did not document or contact the parent of C2, Licensing Division, or Child Welfare when C2 was observed having her head forcefully lifted/pushed by S2 at approximately 11:15am on 9/4/18 by Specialist. Both S23 and S24 were made aware of what Specialist observed.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on observations: On 9/4/18, staff S2 used a prohibited method of discipline as a child was subject to physical punishment. On 9/4/18, Specialist observed C2 through the window of the classroom sleeping at the lunch table while waiting for her food. C2's head was leaning over to her left, resting on her shoulder as she was sitting down sleeping. Specialist observed S2 use her had to forcefully lift C2's head up into a straight position. Specialist observed C2 begin to cry so walked into room to talk to S2 about what was observed.

Statement of Deficiencies

1713-A&B&C: Supervision

Not Met

1713-A&B&C:

A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713-A&B: Supervision: Based on observations/interview(s): C1 was not under supervision at all times as on 8/23/18, S12 went into the supply closet and C1 followed her in. S12 exited the closet, closing and locking a latch with C1 still inside. According to video footage Specialist observed in the center on 9/4/18, C1 was in the closet from 3:12pm until 3:26pm when staff turned off lights to leave the room and S26 noticed a light on in closet and movement shadows from under the door. At 3:26pm, S26 opened the closet door and discovered C1 inside holding a nap mat. Based on observations, during nap time on 9/4/18, S11 failed to supervise 11-one year old children at all times. Specialist observed S11 on her cell phone. Specialist walked over to S11 and asked to see what she was looking at on her cell phone and observed her on a shopping website, Fingerhut.com, looking at watches. S11 was asked to put her phone away.

1911-K: Hand Washing

Not Met

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911-K Based on observations: On 9/4/18, S8 did not wash her hand with soap as needed. Licensing Specialist observed that staff, S8 did not wash her hands after wiping a child's runny nose. After S8 wiped the child's nose, she went back to the tables where the 1 year olds were sitting and started handling the bibs the children were going to wear for lunch time.