Date - 09/03/2019 License # - 559 Action Code - 3 - COMPLAINT

## Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

## Finding:

1103.C-D. Based on record review/interview(s): S1 failed to notify The Department and Child Welfare within 24 hours of notification of the allegation involving C1, a 3yr old, being slammed down on the nap mat by S3. On 9/3/2019 at approximately 11:52am, S1 stated she was notified about the allegation by O1 on 8/12/2019 around 5:00pm. On 9/7/2019 at approximately 3:05pm, S1 stated that she was unaware that The Department and Child Welfare needed to be contacted about the allegation as O1 received the information from a previous employee who was recently let go.

The Specialist observed S1 submit the Critical Incident Report to The Department on 9/6/2019 at approximately 4:45pm. The Specialist observed S1 notify Child Welfare via the Mandated Reporter Online Form on 9/6/2019 at approximately 4:34pm.