

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.C.&D.:Based on record review/interview(s): S1 failed to notify within 24 hours of the incident the Department and Child Welfare of the following critical incident: During an interview with S1 in the center on 8/26/19 at 9:00am, S1 stated she was notified by O1 by telephone on 8/6/19 at 7:00pm, that C2 accused S3 and S4 of disciplining C1 by whipping him with a spatula. According to S1, O1 made the report to child welfare on 8/9/19. S1 did not have documentation that a report was submitted to the Department within 24 hours of a critical incident that occurred on 8/5/19 where C1 called S4 a derogatory name and stated in front of other children, "I will kill you." A review of the critical incident report submitted to the Department documents a date stamp of 8/16/19 as when the fax transmission was received by the Department.

### 1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

#### Finding:

1507.A.: Based on observation/record review: The center's daily attendance record for children did not accurately reflect the children on the child care premises at any given time as 3 children were present and 4 children were signed in on the log. During a visit in the center on 8/26/19 at 8:00am, Specialist reviewed the attendance records and observed the log did not include a departure time for C4 and to whom C4 and C5 were released to.

### 1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
1. blood not contained in an adhesive strip;
  2. head or neck or eye injury;
  3. human bite that breaks the skin;
  4. animal bite;
  5. impaled object;
  6. broken or dislodged teeth;
  7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
  8. unusual breathing;
  9. symptoms of dehydration;
  10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
  11. injury or illness requiring professional medical attention.

#### Finding:

1915.B.: Based on record review: S1 did not have documentation of a report to include incidents of unusual behaviors which occurred on 8/5/19, between 3:00 and 4:00pm, where C1 called S4 a derogatory name and told her, "I will kill you," and a separate incident which occurred on 8/6/19 at 3:55pm where C1 told S3 to "Shut the hell up." A review of records in the center on 8/26/19 at 1:30pm, showed failed to have documentation O1 was notified no later than when the child is released on the day of the occurrence.