

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on interview(s) on 08/21/19, S1 failed to notify the Department within 24 hours of the following critical incident : On 08/02/19 at 8:20 pm O1 sent an email to S1 stating that C1 was observed to have a diaper rash on 08/01/19 after being picked up from the center. The reporter stated that C1 sat in feces and that it was later scrubbed off in a manner that cause broke and irritated skin. S1 stated that she did not read the email until 08/05/19 around 8:39 am. S1 stated that she was not sure if the incident was critical because no medical attention was required. S1 did not report the alleged incident to the Department. (staff assigned to C1's care on 08/01/19-08/02/19, were S2 and S3)

S1 failed to notify the Department within 24 hours of the following critical incident : On 08/16/19 O2 and O3 came to the center and reported to S15, that on 08/15/19 around 12:00 pm S4 was observed nudging C2 by the head to move out of her way. S1 stated that after reviewing the video O2 and O3 no longer felt that S4 acted aggressively. S1 failed to report this incident to the Department.

S1 has been advised to complete a Critical incident form for both incidents.