Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

Date - 08/21/2017

License # - 10451

Action Code - 3 - COMPLAINT

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division?s Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review/interviews: S11 failed to make immediate notification to appropriate agencies when a significant event relating to the health, safety or well-being of an child occurred in the center. According to staff interviews C1 was left alone in a classroom on 7/20/17 unsupervised for a undetermined amount of time. S11 failed to make immediate notification to C1's parents, S11 and S1 failed to contact Licensing Division and other appropriate agencies (including Child Welfare) within 24 hour and failed to submit a written report within 24 hours of the incident or the next business day. S1 stated that there were no incident reports completed in regards to the incident of C1 being left unsupervised and she did not contact C1's parents and advise them of what occurred. S11, staff in charge on 7/20/17, stated that she did not complete an incident report on 7/20/17 and did not speak with C1's parents about the incident.

1713-A&B&C: Supervision Not Met

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713-A.:Based on interviews: Children shall not be left alone in any room without a staff present. According to staff interviews, C1 was left alone in a classroom for an undetermined amount of time on 7/20/17. S9 was the staff member responsible for supervision of C1 at the time of the incident. Per staff interviews, S9 walked out of the classroom to take her class to the play yard and failed to conduct a name to face resulting in C1 being left alone.

1713-E&F: Supervision Participation

Not Met

1713-E&F:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

1713-E. Based on interviews/record review: While supervising a group of children staff shall devote their time to supervising the children, meeting the needs of the children and participating with them in their activities. Specialist reviewed staff files and observed a separation notice for S13 dated 1/7/17. The Separation notice stated the reason for separation was "Employee left a toddler on the changing table. Employee admitted to the incident and apologized." S1 confirmed that S13 was terminated effective 1//7/17 due to walking away from the changing table to assist a child who dropped a bottle, while leaving C2 on the changing table. S1 stated that S14 advised her of the incident and that S14 immediately went to the care of C2 when she observed S13 walk away from the changing table.

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Statement of Deficiencies

1915-B.&C: Health Services - Parental Notification

Not Met

Date - 08/21/2017

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915. B:Based on record review: The center failed to have documentation on file in the center of the incident that occurred on 7/20/17 in which C1 was left alone in the classroom and unsupervised by S9. The center also failed to have documentation on file that C1's parents were notified of the incident no later than when the child was released on 7/20/17. The center also failed to have documentation of an incident report of the incident on file in the center of the incident in which S13 left C2 on the changing table while going to attend to another child. S1 stated that S14 advised that C2 was in supervision of S13 however she walked away to help another child with their bottle and left C2 on the changing table.