

## Statement of Deficiencies

### 1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103-C Based on interviews and record review: S1 and S11 failed to notify the Licensing Section and Child Welfare within 24 hours of the following critical incident: S1's verbal statement and written statement from 8/20/18 stated that on 7/18/18 at 5:00 pm, O1 reported C1 had a bruise on his buttock that spread to his leg on 7/17/18 when he woke up. On 7/25/2018 Child welfare visited the center regarding the allegations. S1 and S11 stated they were unaware they needed to report the allegations to the Licensing Section and Child Welfare due to the allegations were not true. Specialist informed S1 and S11 that allegations of suspected abuse and/or neglect shall be reported to Licensing Section and Child Welfare within 24 hours of the allegation.

1103.B Based on interviews, observation and record review: S1 and S11 failed to immediately notify C2's parent of the accurate account of an incident. On 7/18/18 C2's parent, O3 was immediately notified that while putting C2 in a swing, S6 tripped and fell with C2 in her hand. C2 was taken to the hospital by O3 on 7/18/18 under the assumption that S6 fell with C2 in her hand. However, video recording shows S6 tripped and fell causing C2 to fall and hit her head on the floor.

1103.D Based on interviews, observation and record review: S1 and S11 failed to notify Licensing Section within 24 hours of the following critical incident. Specialist observed video recording from 7/18/18 which shows S6 was putting C2 in a swing, when S6 tripped and fell causing C2 to fall and hit her head on the floor. S1 and S11 notified Licensing of the incident on 7/26/18. The Critical Incident report form submitted to Licensing failed to include an accurate account of the incident. Critical Incident report submitted to Licensing states "child care provider was holding infant and as she was putting infant in swing she fell with infant in her hand." C2 was taken to the hospital by O3 under the assumption that S6 fell with C2 in her hand. However, video recording shows S6 tripped and fell causing C2 to fall and hit her head on the floor