

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview(s), S1 failed to notify the Department and Child Welfare within 24 hours of the following critical incident: On 02/21/2020, S34 roughly grabbed C1, a 4-year-old, by the left underarm, two times, to lead him to time out, and caused bruising to the arm. O1 notified S33 on 02/21/2020 questioning her about a bruise under C1's arm. S33 and O1 notified S1 of the incident on 02/22/2020. Video was reviewed by S12 and O1 on 02/26/2020 and by S1 and S12 on 02/27/2020 showing the incident. S1 stated the bruises were consistent with where S34 grabbed C1. S1 provided a copy of a DCFS Licensing-Critical & Other Incident form she submitted, which was the wrong agency and Critical Incident form. S1 reported the incident to the Baton Rouge Dioceses Child Welfare Liaison via phone on 02/24/2020; however, she did not report it to Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437).

Corrective Action Plan: Effective 08/13/2020, S1 said she will report all critical incidents and allegations involving children in care, to the department within 24 hours to ensure this deficiency is not recited.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a. &b.: Based on record review/interview/observation: On 02/21/2020, S34 failed to adhere to the center's behavior management policy by using a prohibited method of discipline by roughly grabbing C1, a 4-year-old, by the left underarm, two times, to lead him to time out, and caused bruising to the arm.

Corrective Action Plan: Effective 08/13/2020, S1 said she will continue to re-enforce the new Behavior Management Policy, implemented on 02/27/2020, during the center's all staff meeting, on the review of the center's policies and procedures, to ensure the deficiency is not recited.

1509.A.8.c.: Behavior Management Policy - Time Out

Not Met

1509.A.8.c.: Time Out

- i. Time out shall not be used for children under age 2.
- ii. A time out shall take place within sight of staff.
- iii. The length of each time out shall be based on the age of the child and shall not exceed 1 minute per year of age.
- iv. For children over age six, a time out may be extended beyond 1 minute per year of age, if a signed and dated statement, including a maximum time limit, from the parent granting such permission, is on file at the center.

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Finding:

1509.A.8.c.: Based on interview/ record review: On 02/21/2020, S34 failed to adhere to the center's Behavior Management-Time out policy as C1, a 4-year-old, was placed in time out for 15 -20 minutes which exceeds one minute per year of age of the child.

Corrective Action Plan: Effective 08/13/2020, S1 said she will continue to re-enforce the new Behavior Management- Time Out policy, implemented on 02/27/2020, during the center's all staff meeting, on the review of the center's policies and procedures, to ensure the deficiency is not recited.
