

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. a child left unsupervised for any amount of time;
 4. use of prohibited behavior management as described in § 1509.A.8.b;
 5. allegations or suspicion of child abuse or neglect by center staff;
 6. an accident involving the transportation of children; or
 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.C.D.: Based on record review/interview at 12 p.m., S1 failed to notify within 24 hours of the incident to the Department and DCFS of the following critical incident: On 7/25/2023, at approximately 4:52 p.m., during afternoon pickup, O1 informed and questioned S2 about an unexplained lump/bump and scratch observed behind C1's, one-year-old, left ear. On 7/26/2023, O1 informed S2 she was taking C1 to the doctor. S1 notified the Department and DCFS on 8/1/2023.

Corrective Action Plan: Effective 8/10/2023, S1 stated she will retrain office staff on reporting critical incidents, to ensure compliance with this regulation.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
1. blood not contained in an adhesive strip;
 2. head or neck or eye injury;
 3. human bite that breaks the skin;
 4. animal bite;
 5. impaled object;
 6. broken or dislodged teeth;
 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
 8. unusual breathing;
 9. symptoms of dehydration;
 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
 11. injury or illness requiring professional medical attention.

Finding:

1915.B.&C.: Based on record review/interview at 12 p.m., S18 failed to immediately notify and document an incident/injury to C1, one-year-old. On 7/25/2023, at approximately 2 p.m., C1 was running to his chair at snack time, missed his chair and fell, and possibly hit his head on the chair. O1 observed a lump/bump and scratch behind C1's ear during his departure at 4:30 p.m. and notified S2.

Corrective Action Plan: Effective 8/10/2023, S1 stated she reviewed this regulation with all staff during a meeting held on 8/3/2023. All staff are to check the children head to toe, during all incidents/accidents, whether they appear injured or not, to ensure there are no injuries and report appropriately, to ensure compliance with this regulation.