License # - 936 Action Code - 23 - INCIDENT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 08/09/2021

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review and interview at 11:30 a.m., S1 failed to immediately notify the parent of the following critical incident: Specialist reviewed a Critical Incident Report which documented on 7/26/2021, at 11:45 a.m., S2 and S3 returned from the play yard with their class, inadvertently leaving C1, age two-years-old, alone on the play yard for approximately 2 minutes. S1 entered the classroom to provide documents to S2 as the children's hands were being washed and observed C1 alone on the play yard as she exited the classroom and headed to Building #2. S1 stated C1 was playing on the play yard when she found him and returned him to his class. S2 advised S1 she was unaware C1 had been left on the play yard. The report documents O1 was notified at 1:18 p.m. S1 stated she normally notifies parents immediately and is unsure what could have caused the delay.

Corrective Action Plan: Effective 8/9/2021, S1 stated when a critical incident occurs, she will immediately notify the parent. She will also train staff regarding this in the event of her absence to ensure this deficiency is not cited again.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B&C: Based on interview and record review at 10:30 a.m., children were not under supervision at all times as Specialist reviewed a Critical Incident Report which documented on 7/26/2021, at 11:45 a.m., S2 and S3 returned from the play yard with their class, inadvertently leaving C1, age two-years-old, alone on the play yard for approximately 2 minutes. S1 entered the classroom to provide documents to S2 as the children's hands were being washed and observed C1 alone on the play yard as she exited the classroom and headed to Building #2. S1 stated C1 was playing on the play yard when she found him and returned him to his class. S2 advised S1 she was unaware C1 had been left on the play yard.

Corrective Action Plan: Effective 8/9/2021, staff were retrained to complete a name to face check with children when crossing any threshold and document it on the center's tracking sheet daily to ensure this deficiency is not cited again.