

## Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

### Finding:

1103-A-E Based on record review/interview(s): S3 failed to notify the Licensing Division by email and by written report on the Licensing Division's Critical Incidents Report Form within 24 hours of the following critical incidents:

- On 4/10/17, 01 called S3 in April concerning her seeing S4 hitting C1 on camera. According to the incident report on file, the alleged incident occurred 4/10/17 at 11:20am. 01 called S3 and told her that she was watching the camera and thought she saw S4 hit her child. S3 documented that 01 came to the center and they played back the camera and 01 agreed that what she thought happened didn't happen. S3 documented S4 explained to 01 that she was playing with C1 and gently touched his head to direct him to his cot.
  - On 7/26/17, S1, S4 and S5 got into an argument in the classroom with children present. According to Employee Warning Notices reviewed, S1, S4 and S5 received written warning on 7/31/17 and placed on 30 day probation for the 7/26/17 violation.
  - On 08/01/2017, Child Welfare went to the center to investigate the alleged incident of S4 smacking C1 in the face and pulling children by their ankles to their mats. .
  - On 08/01/2017 roughly around 3:00PM to 3:30PM, according to S3, police were called to the center to remove S1 from the premises. S1 had been reprimanded for having her cell phone after her lunch period was over. S1 spit in S2's face and would not leave premises without her last check. S2 and S3 stated S1 was in the center's parking lot telling parents as they would come and go bad things about the daycare. The police stayed at the center until S1 got her paycheck and someone was able to pick S1 up.
- S3 did not report or submit critical incident reports for any of these incidents.