Date - 08/07/2019 License # - 281 Action Code - 23 - INCIDENT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview(s): S13, the acting staff in charge at the time, failed to notify within 24 hours the Department and Child Welfare of the following critical incident:

- On 06/25/2019, S1 stated she was walking around the center to check on the classrooms and observed C2 with scrapes on the middle of her forehead and knees. S1 stated C2's teachers were not aware of the scratches or of what happened to C2. C2 did not come into the center with marks on her on 06/25/2019, according to the classroom's daily observation documentation. S1 stated C2 was brought to the doctor by her parents because of scratches.

1711.A.&B.&F.&G.: Child to Staff Ratio

Not Met

1711 A &R &F &G ·

- A. Child to staff ratios are established to ensure the safety of all children.
- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- F. Minimum Child to Staff Ratios for Type I centers:

Ages of Children	Ratio			
Infants under 1 year	6:1			
1 year		8:1	2 years	12:1
3 years	14:1			
4 years	16:1			
5 years	20:1			
6 years and up		25:1		

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5.
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A.&B.&C.&F.&G. Based on observation. S1 failed to meet the required child to staff ratio for children of the following ages: eight children age two months to five month old with one staff. The required ratio for children of this age is six children per 1 staff person.

- On 8/1/2019 at approximately 1:23pm, during the second walk-through Specialists observed S4 alone in the infant room with eight infants. S2 was seen coming out of building two and going into the infant room with S4 and the eight infants to satisfy infant ratio.

1713.E.&F.: Supervision Participation

Not Met

1713.E.&F.:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

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Statement of Deficiencies

1713 E Based on observation: While supervising a group of children, childcare staff did not devote their time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities.

- On 08/01/2019 at approximately 11:48am, S6 did not devote her entire time to supervising children the seven 1 year old children in her classroom. S6 was observed eating and reading a book while children napped. S6 did not notice Specialists and S1 at the door of the classroom until she looked up after being asked the age of the children in her classroom.
- On 08/07/2019, S5 did not devote her entire time to supervising the 6 one year old children eating snack in her class. At approximately 2:06pm, after Specialists visited the other tow classes in building 2, S5 was heard and seen talking on her cellular phone, standing by the counter/cabinet on the opposite side of the classroom with her back to the children. S5 got off of the phone up at 2:07pm.