

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.D. Based on record review and interview(s) on 8/3/2020, S10 failed to notify the Department and Child Welfare within 24 hours of notification of the following critical incident: O1 notified S10 on 7/20/2020 at 7:42pm, that C1, a two-year-old, was taken to the hospital and treated for a dislocated arm. S1 submitted the critical incident to the Department on 7/23/2020. S10 notified Child Welfare on 8/5/2020.

S1 stated the critical incident was not reported to the Department within 24 hours because she and S2 were out due to personal reasons, and S10 didn't realize she needed to report the notification. S1 stated she was going to report it to Child Welfare, but a CPS worker came to the center on 7/23/2020. The Specialist informed S2 that the critical incident needed to be reported to Child Welfare.

Corrective Action Plan: Effective 8/3/2020, S2 stated she will be sure to train S10 on how to report all future incidents and allegations in the event of her and S1's absence in the future.

1915.A.: Health Services - Observation

Not Met

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915.A. Based on record review and interviews on 8/3/2020 at 11:47am, S6 failed to document observations, when something is observed, upon a child's arrival to the center from 7/20/2020 - 7/24/2020. S6 stated she had not been documenting observations due to all the changes concerning COVID. S2 reminded S6 that observations must be documented daily.

Corrective Action Plan: Effective 8/3/2020, S2 stated she would remind all staff to document observations and explanations from the parent or child daily.