Date - 08/01/2019 License # - 50301 Action Code - 23 - INCIDENT

# Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.A.-D. Based on record review/interview and video: S1 failed to immediately notify the Parent of the following critical incident: On 7/18/19, at 1:46pm S2 took C1 to the restroom. S2 walked into the restroom with C1 and then stood in the open doorway. Based on the video recording viewed by Specialist, S2 leaves the doorway of the restroom and walks to her desk which is 6 feet away adjacent to the restroom. S2 does not return to the restroom to assists C1. As a result, C1 was left alone unsupervised for 16 minutes, from 1:48pm until 2:04pm. At 2:04pm, the video shows S12 entering the restroom, along with another 3 year old child, and leaving with C1 and the other child. According to S1, s12 notified her of this incident at approximately 2:20pm. The incident report indicates the parent was notified at 3:42pm (at pick-up).

1713.A.&B.&C.: Supervision Not Met

#### 1713.A.&B.&C.:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713.A.&B.&C. Based on record review, interviews and video: Children were not under supervision at all times as evidenced on 7/18/19. At 1:46pm. S2 took C1 to the restroom. S2 walked into the restroom with C1 and then stood in the doorway. The door remained open. Based on the video recording viewed by Specialist, S2 leaves the doorway of the restroom and walks to her desk which is 6 feet away adjacent to the restroom. S2 does not return to the restroom to assists C1. As a result, C1 was left alone unsupervised for 16 minutes, from 1:48pm until 2:04pm. At 2:04pm, the video shows S12 entering the restroom, along with another 3 year old child and leaving with C1 and the other child.