

## Statement of Deficiencies

### 1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103-A.-D. Based on interview(s) on 07/31/18, S2 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : on 07/20/18 O2 watched a video with S2 and stated that she did not like the way in which S4 handled C2. S2 stated that when she spoke with O2 that she did not appear to be angry. S2 stated that left the center to get C2's coloring books and when she returned S9 advised her that O2 stated that she would be reporting the incident to "state" as she walked out of the door.

### 1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

#### Finding:

1507-A Based on record review on 07/31/18, The daily attendance log for children did not include the name of the person to whom the child was released to include the first and last name. Based on review of the daily attendance record dated 07/16/18-07/20/18 of the 10 sheets provided 8 sheets did not include the full name of the person the child was released to. Records observed showed that the person to whom that children were released to signed with their initials only or one initial and a last name.

### 1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509-A.8. a-b: Behavior Management Policy-Based on review of video footage dated 07/20/18 time 23:39: Center staff, S10 used a prohibited method of behavior management on C2. S4 could be seen sitting on a table in the room next to C2 who was seated on the floor. C2 could be seen getting off the floor and going over to S4 and hitting her on the leg and then S4 grabbing C2's arm to stop her. C2 is observed to then go down to the floor. C2 was observed trying to hit S4 again and S4 grabbed her hand again.

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### 1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

#### Finding:

1915-B.&C based on interviews on 07/31/18, S4 did not complete documentation of unusual behavior for C2. Per S4 on 07/20/18, C2 was spitting and hitting children in the classroom as well as hitting S4. S2 stated that a report was not done as O2 was called and advised of the behavior and advised that C2 could not return to the center.

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