

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review on 7/31/2017; the center failed to make immediate notification to emergency personnel, law enforcement, as applicable, and appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

This deficiency is evident by LS review of the critical incident report provided by S1. According to the document, the incident took place on 7/18/2018 (Tuesday), which involved S3 pulling C1's arm which was later observed by O1 as being dislocated and required O1 to take C1 to seek medical attention. O1 notified S1 of the incident on 7/19/2017 (Wednesday). S1 completed the critical incident and submitted to the Licensing Division on 7/21/2017 (Friday), therefore, the center failed to notify by written report within 24 hours of the incident or the next business day.

1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507-A Based on record review on 7/31/2017; A computer sign in/out procedure is used and the record did not accurately reflect all children that were present on the center premises. This deficiency is evident by LS conducting a walk through of the center, which 98 children were observed on the center premises. On the center's sign in/out computer logs, only 90 children were signed in on 7/31/2017. S2 accounted for the additional 8 children that were missing from the computer sign in documentation.

1901-J.&K.: Items That Can be Harmful to Children

Not Met

1901-J.&K.: Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, shall be kept in a locked cabinet or other secure place that ensures they are inaccessible to children. Plastic bags, when not in use, regardless of purpose or use, shall be made inaccessible to children.

Finding:

1901-J.&K.: Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, were not kept in a locked cabinet or other secure place that ensures they are inaccessible to children. This deficiency is evident by LS conducting a walk through of S16 and S17's classroom. During the walk through LS observed in an unlocked cabinet, several cleaning products. The observed products were Clorox wipes, air freshener, and unlabeled bottles with cleaning solutions. LS observed S16 and

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S17 removing the cleaning supplies and placing them in a locked cabinet, therefore, the items were inaccessible to children. S16 and S17 were observed supervising 10 children ages 1 to 2 yrs old.

1909-G: Infant - Bibs

Not Met

1909-G: Bibs shall not be worn by any child while asleep.

Finding:

1909-G Based on observations on 7/31/2017; the center allowed a bib to be worn by a child while asleep. This deficiency is evident by LS conducting a walk through of S7, S8, and S9's classroom and observed C2 asleep in a crib with a bib on. A staff member in the class removed the bib during the walk through.

1911-I.-J.: Proper Lifting of a Child

Not Met

1911-I.-J.:

I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

Finding:

1911-I.-J. Based on interview(s) on 7/31/2017; S3 did not lift a child using proper lifting techniques on 7/18/17 at approximately 4:43 pm. S3 was observed lifting a child using one arm. This deficiency is evident by LS conducting interviews and it was reported by interviewees that S3 was observed supervising children in a classroom on 7/18/17. It was reported S3 was reading a book to the children she was supervising and one child did not comply with her request to come to the front and join the other children during reading time. Due to C1 not complying with S3's request, S3 went over to C3 and grabbed the child's left arm and sat her in the front next to her chair. In the process C3's arm was pulled out of place. It was reported from the video surveillance that the child was observed crying. The child's parent was stated as arriving approximately 30 minutes later and C3 was observed still crying. It was reported S3 failed to inform the child's parent of the injury at the time the parent pick up C3. The center was made aware of the incident the following day via phone call from C3's parent. S3 was terminated on 7/19/17.S1 also revised the employee handbook as well as conducted a staff meeting in concerns to proper lifting techniques and nursemaid elbow. S1 provided LS documentation of the meeting conducted on 7/20/2017.