

Statement of Deficiencies

1501-A: Operations

Not Met

1501-A: A center shall operate within the licensed capacity, age range, hours of operation and other specific services designated on its license.

Finding:

1501-A Based on observations/record review/interview(s): The Director made changes that had an effect on the license as the provider is licensed to care for children ages 6 weeks through 5 years old and children ages 7 and 11 were being cared for on the childcare premises. S1 stated that today was the only day that S6's children came to work with her. S1 stated that she will ensure that the issue is corrected going forward.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on interview(s)/record review: Provider used a prohibited method of discipline as a child was subjected to physical punishment. S4 stated that on July 11, 2017 around 2:00 PM, she observed C1 crying. S4 stated that she observed S14 approach C1 and slap him in the face with force. S4 stated that she entered the class and offered S14 a bathroom break. S4 stated that she comforted C1 and observed a red mark on the left side of his face. Specialist reviewed the Critical Incident report submitted by the center which verified the incident as well as verification of termination for S14 dated July 13, 2017.

1715-A.4: Criminal Background Check

Not Met

1715-A.4: Personnel files for each staff member shall be maintained at the center and shall include the following:
documentation of a fingerprint based satisfactory criminal background check

Finding:

1715-A.4 Based on record review/observations/interview(s): Documentation of a satisfactory fingerprint based criminal background check (CBC) was not available for 1 of 14 staff, prior to the individual(s) being present in the childcare facility (1703.A) S11's date of hire is August 12, 2016 provider failed to have verification of a satisfactory CBC. S11 was hired during the CBC waiver period and Specialist observed verification of S11's verification of no convictions of a prohibited crime statement and receipt from the Sheriff dated August 12, 2017; however, S1 and S2 stated that they were unable to locate the CBC received.

1911-K: Hand Washing

Not Met

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911-K Based on observations: Staff did not wash their hands with soap and water as needed. Licensing Specialist observed that a staff did not wash their hands after each diaper change as Specialist observed S8 change an infant's diaper and assist other children immediately afterwards prior to washing her hands.