

Statement of Deficiencies

1509-A.1: Child Abuse and Neglect Policy

Not Met

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- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

*** NEW 1509.A.1 Based on Record Review/ Interviews: Although mandated reporters, staff did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as evidenced by on 6-6-17, C-1 was observed by her mother (O-1) and S-9 of having unexplained bruises across both of her thighs. and the facility failed to report this information to Child Welfare as required. S-1 stated that she completed a critical incident report and submitted it to Child Care Licensing on 6-7-17 but failed to submit this information to Child Welfare.

1509-A.8.c: Behavior Management Policy - Time Out

Not Met

1509-A.8.c: Time Out

- i. Time out shall not be used for children under age 2.
- ii. A time out shall take place within sight of staff.
- iii. The length of each time out shall be based on the age of the child and shall not exceed 1 minute per year of age.
- iv. For children over age six, a time out may be extended beyond 1 minute per year of age, if a signed and dated statement, including a maximum time limit, from the parent granting such permission, is on file at the center.

Finding:

1509.A.8 Based on Record Review: Provider used a prohibited method of Time Out as a child under age 2 was subject to time out. Specialist reviewed the center's incident reports from June 1, 2017 through July 24, 2017 and observed that the staff placed 4 (1) year old children C-2, C-3 and C-4 in time out on 6-2-17, 6-12-17, 6-14-17 and 6-29-17.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

*****NEW 1915.A Based on Record Review: The provider did not document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented. Specialist observed that the facility is failing to document an explanation for all injuries that are observed on a child. Specialist also learned that on 6-6-17 S-9 had observed a bruise on both of C-1's leg shortly after she arrived in the facility for her shift but failed to document this information on the daily observation log.

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1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

*** NEW 1915.B & C Based on Record Review/ Interviews: The Provider's documentation of incidents, injuries, accidents, illnesses, and unusual behavior did not have documentation that it was reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence. The incident occurred at ~unknown time on ~ 6-6-17 and the parent was never notified. Per Specialist interviews, it was learned that c child was observed with scratches and bruises to both legs on 6-6-17 and the staff failed to document this information and complete a incident report. C-1's parent (O-1) observed the bruises on C-1's legs when she arrived in the facility on 6-6-17 and observed the scratches when she arrived at her home after picking up the child from the facility.

2101-A.1: Transportation Arrangement Conforms to State Laws

Not Met

2101-A.1: Transportation arrangements shall conform to all state laws, as amended, including but not limited to those requiring the use of seat belts and child restraints.

Finding:

*** NEW 2101.A.1 Based on Observations: The Provider's transportation arrangements did not conform to state laws, including seat belts and child restraints as ~Specialist observed that the center's vehicle license tag expired in April 2017