License # - 14326 Action Code - 23 - INCIDENT

# Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

Date - 07/20/2020

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on record review and interviews on 7/20/2020 at 10:00 AM, center staff failed to immediately notify the parents immediately of the following critical incident: on 7/15/2020, S5 left C1, C2, C3, C4, and C5 (ages eight through nine years old) unsupervised in the classroom at 8:02 AM for 4 minutes and 24 seconds and again at 8:32 AM for 3 minutes and 20 seconds. The critical incident report documents the following times of parental notification: C1's parent was notified at 2:00 PM; C2's parent was notified at 2:04 PM by a detailed voice message; C3's parent was notified at 1:57 PM; C4's parent was notified at 2:06 PM by a detailed voice message. Lastly, C5's parent was notified at 1:55 PM. S1 stated she was away from the center until 1:00 PM on 7/15/2020. She was notified of these incidents at some point after 1:00 PM and immediately took the appropriate actions.

Corrective Action Plan: Effective 7/20/2020, S1 stated she will train S2 on the CIR requirements as soon as possible so she will be prepared to take appropriate action in S1's absence to ensure this deficiency is not cited again.

## 1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713.A&B&C: Based on record review and interviews on 7/20/2020 at 10:00 AM, children failed to be under supervision at all times as Specialist reviewed the critical incident report which documented on 7/15/2020, S5 left C1, C2, C3, C4, and C5 (ages eight through nine years old) unsupervised in the classroom at 8:02 AM for 4 minutes and 24 seconds and again at 8:32 AM for 3 minutes and 20 seconds.

Corrective Action Plan: Effective 7/20/2020, S1 stated she will complete a re-training with all staff regarding supervision to ensure this deficiency is not cited again.