Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103-A.-D.: Critical Incidents and Required Notification

Not Met

Date - 07/18/2018

License # - 51030

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-C Based on interviews and record review: S1 and S8 failed to notify the Licensing Section and Child Welfare within 24 hours of the following critical incident: S1's verbal statement and written statement from 7/18/18 stated that on 6/26/18 at 11:00am, O1 reported C1 had a bruise on his forehead and a bruise on his arm when he arrived home on 6/25/18. O1 also informed S1 that S10 alleged that a teacher allowed C1 to hit his head on a metal door. S8's verbal statement and written statement from 7/18/18 stated that on 6/27/18 O1 reported S10 alleged that teachers were pulling C1 by his shirt collar and choking C1. On 6/27/18 the Sheriff office visited the center regarding the allegations and viewed center footage. On 7/2/18 Child welfare visited the center regarding the allegations. S1 and S8 stated they were unaware they needed to report the allegations to the Licensing Section and Child Welfare due to the allegations were not true. Specialist informed S1 and S8 that allegations of suspected abuse and/or neglect shall be reported to Licensing Section and Child Welfare within 24 hours of the allegation.

1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507-A Based on record review/interview(s): The Provider lacked documentation of a daily attendance record for children that included the time of arrival and departure of each child and the first and last name of the person to whom the child was released as C1 was dropped off and picked up from the center on June 26, 2018 by O1 but no daily attendance record was maintained.

1723-A.-B.: CPR Certification Not Met

1723-A.-B.: A - Infant and child CPR - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR.

B - Adult CPR - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in adult CPR.

Finding:

1723-A.-B. Based on record review: The Provider did not have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in infant and child CPR. 2 of 8 staff had documentation of this certification during specialist visit on 7/18/18. S8 corrected on the evening of 7/18/18.

1723-C.-D.: Pediatric First Aid Not Met

1723-C.-D.:

C. Pediatric First Aid - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in Pediatric First Aid.

D. Certification - A copy of the certification for each such staff member shall be on-site at all times and available for inspection by the Licensing Division.

Date - 07/18/2018 License # - 51030 Action Code - 3 - COMPLAINT

Statement of Deficiencies

Finding:

1723-C.-D. Based on record review: The Provider did not have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in Pediatric First Aid. 2 of 8 staff had documentation of this certification during specialist visit on 7/18/18. S8 corrected on the evening of 7/18/18.

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915-B: Based on record review/interviews: The Provider failed to have documentation of unusual behavior occurrences when C1 would harm himself while at the center. S1, S5,S6, and S9 stated they have witnessed C1 throw toys and try to harm himself as a part of his behavior when he could not have his way, but they have not documented the occurrences. S1 stated she informed O1 and O2 verbally when she noticed C1's behavior after he was enrolled in the center. S1 stated O1 and O2 informed her that C1 has the same behavior at home. S1 stated C1 was being evaluated at the center by Early Steps for his unusual behavior.