

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on interview(s) and record review on 7/13/2020 at 10:00 AM, S1 failed to notify the Department within 24 hours of the following critical incident : On 6/17/2020, O1 took C1 to the doctor after noticing a large fluid-filled bump on the top of C1's (age 2 years old) head. O1 reported she believed this bump was caused by an incident that occurred while C1 was in care. S1 stated she became aware that C1 was taken to the doctor as a result of this bump the following day, 6/18/2020. Licensing was notified on 6/25/2020. S1 stated the delay in notification was due to there being no evidence the injury occurred while in care.

Corrective Action Plan: Effective 7/13/2020, S1 stated she will ensure she reports any time an allegation like this is made as well as complete a staff training regarding this regulation as soon as possible to ensure this deficiency is not cited again.

### 1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

1. child abuse identification and reporting;
  2. emergency preparation;
  3. licensing regulations; and
  4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
1. child development;
  2. child guidance;
  3. learning activities;
  4. health and safety;
  5. shaken baby prevention; and
  6. CPR and first aid, as applicable.

#### Finding:

1719.A&B: Based on observations and interviews on 7/13/2020, at 10:00 AM, S1 lacked documentation that 1 of 10 staff, S8, received orientation within seven days of the first day present at the center and prior to having sole responsibility for any children. Specialist observed S8 supervising a class of 11 children (10 four-year-olds and 1 sixteen-year-old) alone. S8's first day working was 7/13/2020. S1 stated S8 had not yet received orientation. S1 arranged for another staff to assist S8 prior to Specialist departure.

Corrective Action Plan: Effective 7/13/2020, S1 stated she will begin completing orientation training at the time of hire instead of on or after their first day working to ensure this deficiency is not cited again.