Statement of Deficiencies

1501-A: Operations Not Met

1501-A: A center shall operate within the licensed capacity, age range, hours of operation and other specific services designated on its license.

Finding:

1501-A Based on observations: The Director made changes that had an effect on the license as the provider is licensed to care for children ages six weeks to Five years old and a child aged nine years old, C2, was being cared for on the childcare premises.

1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507-A. Based on record review/observation: The center's daily attendance record for children did not accurately reflect the children on the child care premises at any given time as 27 children were present and 20 children were signed in on the log upon Specialist's arrival on 7/12/18. The daily attendance log for children did not include the first and last name of the child and the name of the person to whom the child was released.

1507-C: Daily Attendance Records - Independent Contractors

Not Met

1507-C: A daily attendance record for all extracurricular personnel, therapeutic professionals and other independent contractors, to include the first and last name, date of visit, arrival and departure times, and purpose of the visit.

Finding:

1507-C Based on record review: The Provider did not maintain documentation of a daily attendance record for Independent Contractor O1 to include first and last name, date of visit, arrival and departure times, and purpose of the visit.

1515.A.1: Child Records and Cumulative Files

Not Met

1515.A.1: A cumulative file shall be maintained on each child that shall include the following records:

- 1. An information form signed and dated by the parent and updated as changes occur, that contains:
- a. name of child, date of birth, sex, date of admission;
- b. name of parents and the home address of both child and parents;
- c. phone numbers where parents may be reached while child is in care;
- d. name and phone number of person to contact in an emergency if parents cannot be located promptly;
- e. name and telephone number of child's physician, if applicable;
- f. name and telephone number of the child's dentist, if applicable;
- g. any special concerns, including but not limited to allergies, chronic illnesses, and any special needs of the child, if applicable;

Finding:

1515.A.1 Based on record review: 1 of 7 children's records reviewed did not contain a Child's Information Form. C7 did not have any paperwork filled out and signed by the parent.

1515-A.2: Emergency Medical Treatment

Not Met

1515-A.2: Written authorization signed and dated by the parent to secure emergency medical treatment;

Finding:

1515-A.2 Based on record review: 1 of 7 Children's records lacked a signed and dated parental authorization to secure emergency medical treatment. C7 did not have documentation of signed authorization from a parent.

1715-A.1.3.: Staff Records and Personnel Files

Not Met

1715-A.1.3.: Personnel files for each staff member shall be maintained at the center and shall include the following:

An application or staff information form containing the following information: name, date of birth, home address and phone number, training, work experience, educational background and hire date;

Upon termination or resignation of employment, the last date of employment and reason for leaving; and

Statement of Deficiencies

Finding:

1715-A.1.3. Based on record review: 5 of 10 staff did not have an application/staff information form to include hire date for staff: S2, S7, S6, S1 and S4.

1717-A: Independent Contractors Records

Not Met

1717-A: Independent Contractors. The following information shall be maintained for all independent contractors, including but not limited to therapeutic professionals, extracurricular personnel, contracted transportation drivers, Department of Education, Office of Early Childhood staff and local school district staff:

- 1. an information form that includes the person's name, address and phone number
- 2. a list of duties performed while present at the center; and
- 3. documentation of a CCCBC-based determination of eligibility for child care purposes from the department or documentation of the adult staff member not otherwise counted in child to staff ratios that accompanied the contractor at all times while the contractor was at the center when children were present, to include the date, contractor arrival and departure time, language stating that the contractor was accompanied by the staff member at all times while at the center when children were present, and the signature of both the contractor and the accompanying staff member.

Finding:

1717-A. Based on observation/record review: The center did not have documentation of a CCCBC-based determination of eligibility for child care purposes from the department for independent contractor O1 on premises the date of the inspection, 7/12/18. The center did not document the adult staff member not otherwise counted in child to staff ratios that accompanied the contractor at all times while the contractor was at the center when children were present, to include the date, contractor arrival and departure time, language stating that the contractor was accompanied by the staff member at all times while at the center when children were present, and the signature of both the contractor and the accompanying staff member.

1719-A.-B.: Orientation Training

Not Met

1719-A.-B.: Within seven calendar days of date of hire, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices,

Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:

- 1. child development;
- child guidance;
- 3. learning activities;
- 4. health and safety;
- 5. shaken baby prevention;

Finding:

1719-A.-B. Based on record review: Provider lacked documentation that 2 of 10 staff, S2 and S3, received initial orientation within seven days in the required topics and additional orientation within thirty days of date of hire.

1723-A.-B.: CPR Certification Not Met

1723-A.-B.: A - Infant and child CPR - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR.

B - Adult CPR - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in adult CPR.

Finding:

1723-A.B. Based on record review: The Provider did not have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in infant and child CPR. 1 of 7 staff had documentation of this certification on the visit of 7/12/18.

Statement of Deficiencies

1723-C.-D.: Pediatric First Aid Not Met

1723-C.-D.:

C. Pediatric First Aid - Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in Pediatric First Aid.

D. Certification - A copy of the certification for each such staff member shall be on-site at all times and available for inspection by the Licensing Division.

Finding:

1723-C.-D. Based on record review: The Provider did not have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in Pediatric First Aid. 1 of 7 staff had documentation of this certification on the visit of 7/12/18.

1811-A.-B.: Requests for CCCBC-Based Determinations of Eligibility

Not Met

- 1811-A.-B.: A. An early learning center or an entity identified in §1809 shall request and obtain from the department a new CCCBC-based determination of eligibility for child care purposes for each required person:
- 1. prior to the person being present or performing services at the center when children are present; and
- 2. not less than once during a five-year period.
- B. An early learning center or an entity identified in §1809 shall not be required to request and obtain from the department a new CCCBC-based determination of eligibility for child care purposes for a required person, and instead shall be able to request and obtain from the department the person? s CCCBC-based determination of eligibility provided to another in-state child care provider or entity identified in §1809, if:
- 1. a child care provider within the state or an entity requested and obtained a CCCBC-based determination of eligibility for child care purposes from the department for the person within the past five years, while the person was seeking employment or employed by a in-state child care provider or seeking to provide or providing services at an early learning center in Louisiana for an entity;
- 2. the department provided to the initial requesting child care provider or entity a CCCBC-based determination indicating the person was eligible for child care purposes; and
- 3. the person is still employed by a child care provider within the state, or is still providing services in an early learning center within the state for an entity, or has been separated from a child care provider within the state or an entity for less than 180 consecutive days.

Finding:

1811-A.-B. Based on record review: On the visit of 7/12/18, documentation of a CCCBC-based determination of eligibility (CCCBC) was not available for 3 of 10 staff, prior to the individual(s) being present in the childcare facility. S3 date of hire is 3/26/18 and the CCCBC is dated 7/12/18. S7 date of hire is 2/12/18 and the LA State Police background check is dated 2/19/18. S7 did not have the Certification of No Convictions form completed to apply for the CBC waiver. S10 date of hire is 3/13/18 and there is no CCCBC on file. On the revisit of 7/17/18, documentation of a CCCBC-based determination of eligibility (CCCBC) was not available for 1 of 6 staff. S10 was observed to be on premises without a CCCBC. Specialist observed S10 to leave the daycare premises at 3:41 p.m.

1901-C: End-of-Day Check Not Met

1901-C: The entire center and play yard shall be checked after the last child departs to ensure that no child is left at the center and this check shall be documented. Documentation shall include date, time of visual check, and signature of the staff conducting the visual check.

Finding:

1901-C Based on record review: The Provider did not document that the entire center and play yard is checked after the last child departs to ensure that no child is left unattended at the center. The last documented visual check was completed on 5/31/18.

1901-P: Staff Personal Belongings

Not Met

1901-P: The personal belongings of center staff members shall be inaccessible to children.

Finding:

1901-P Based on observations: The personal belongings of center staff members was accessible to children as Specialist observed the cell phone of S1 to be and the changing table in the Infant room. Corrected at time of observation.

1901-Q: The Safety Box Not Met

1901-Q: The center shall post a copy of the current The Safety Box newsletter issued by the Louisiana Office of the Attorney General and shall immediately remove from the early learning premises any items listed as recalled.

Statement of Deficiencies

Finding:

1901-Q Based on observations/record review: The Provider did not post the current 'The Safety Box' newsletter issued by the Louisiana Office of the Attorney General. Copy currently posted is from March 2017.

1903-C: Free of Hazards Not Met

1903-C: Indoor and outdoor areas shall be free of hazards.

Findina:

1903-C Based on observations: The indoor and outdoor area were not free of hazards. Specialist observed a lack of sufficient soft surface surrounding the gym equipment over four feet in height in the outdoor play area. Also, Specialist observed a cypress knee stump at the end of the slide of the gym equipment which represents a tripping hazard.

1903-E.6: Outdoor - Crawlspaces

Not Met

1903-E.6: Crawlspaces and mechanical, electrical, or other hazardous equipment shall be made inaccessible to children.

Finding:

1903-E.6 Based on observations: Electrical or other hazardous equipment is not inaccessible to children as Specialist observed the gate to chain link fencing surrounding an A/C unit in the outdoor play area to be in disrepair. The gate is not attached at the hinges allowing the gate to not be securely closed in preventing access to children.

1907-A.1-2: High Chairs Not Met

1907-A.1-2:

- 1. The high chair manufacturer's restraint device shall be used when children are sitting in a high chair.
- 2. Children who are either too small or too large to be restrained using the manufacturer's restraint device shall not be placed in a high chair.

Finding:

1907-A.1-2 Based on observations: The high chair manufacturer's restraint device was not used when children are sitting in a high chair. Specialist observed C7 seat in a high chair without the manufacturer's restraint device in use. Corrected at the time of observation.

1907-F.1-5: Prohibited Items Not Met

1907-F.1-5: Prohibited Items

- Infant walkers:
- 2. Toy chests, storage bins and other equipment with attached lids;
- 3. Latex balloons for children under age 3;
- 4. Trampolines; and
- Culverts.

Finding

1907-F.1-5 Based on observations: The provider has infant walkers located in the Infant room. Specialist observed two walkers in use in the Infant room on 7/12/18.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on record review: The provider did document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented.

Statement of Deficiencies

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915-B.&C. Based on record review: The Provider did not have documentation of immediate notification to the parent when the following occurred to a child: head injury. Incidents occurred and the parent was notified immediately notified.

1919-A&B: Food Service and Nutrition - Menu

Not Met

1919-A&B: All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U.S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP) and 7 C.F.R. 226.20 and the Louisiana Sanitary Code, Title 51, Part XXIII, found at LAC 51:XXXIII. For the current CACFP meal patterns, contact the Louisiana Department of Education, Division of Nutrition Support.

The weekly menu shall:

- 1. be planned for each day of the week and list the specific food items served;
- 2. be prominently posted by the first day of each week and remain
b>posted</br>
 throughout the week; and
- 3. have substitutions or additions posted on or near the menu.

Finding:

191-A.&B. Based on observation/record review: Menu substitutions or additions were not posted on or near the menus as the weekly menu specified chicken alfredo spaghetti, peas, apple sauce and milk. Specialist observed ground turkey spaghetti, green beans, peaches and milk being served for lunch on 7/12/18.

1921-C: Evacuation Pack Not Met

1921-C: Evacuation Pack. The center shall have an evacuation pack, the location of which is known to all staff, that at a minimum shall contain:

- 1. a list of area emergency phone numbers;
- 2. a list of emergency contact information and emergency medical authorization for all enrolled children;
- 3. an emergency pick up form;
- 4. first aid supplies, hand sanitizer, wet wipes, and tissue;
- 5. diapers for children who are not toilet trained and plastic bags for diapers;
- 6. a battery powered flashlight and radio and batteries;
- 7. food for children under the age of 4, including infant food and formula; and
- 8. disposable cups and bottled water.

Finding:

1921-C Based on observations: Based on observations, the provider failed to have a completed evacuation pack. The provider failed to have the following: a list of area emergency phone numbers, a list of emergency contact information and emergency medical authorization for all enrolled children, an emergency pick up form, diapers for children who are not toilet trained and plastic bags for diapers, radio and batteries. Corrected for diapers and formula before departure.

Statement of Deficiencies

1921-E: Tornado Drills Not Met

1921-E: Tornado drills shall be conducted at least once per month in the months of March, April, May, and June at various times of the day necessary to include all children and shall be documented.

Finding:

1921-E Based on record review: The provider did not have documentation of tornado drills that were conducted at least once per month during the months of March, April, May, and June. There was no documentation of tornado drills being conducted in 2018.