

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Critical Incident: Based on interview(s): The center failed to notify within 24 hours of the incident the Licensing Division and other appropriate agencies of the following critical incident: During an inspection on 07/12/17, the Specialist observed DCFS worker, O4, present at the center investigating an allegation that children at the center had been mistreated. O4 stated that during her interview with S5, S5 admitted to pulling C9's ear because she was ignoring her. Specialist was in the room while O4 interviewed C9. C9 reported that S5 had pinched her ear and that O1 thought it was a bug bite due to redness and irritation. O4 states that she informed S1 the day following the incident. S1 states that she spoke with O4 about the incident and told her that she would handle it. S1 states that she did not document the incident and did not contact the Licensing Division or appropriate agencies of the incident.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Behavior Management: Based on interview(s): Center staff used a prohibited method of discipline as a child was subject to physical punishment as evidenced by on 7/12/17 during inspection the Specialist observed that DCFS worker, O4, was at the center investigating an allegation that children at the center had been mistreated. During the interview with O4, S5 reported that she had pulled C9's ear because she was ignoring her. S5 was also interviewed by the Specialist and admitted to pulling C9's ear because C9 was ignoring S5 when she was talking to her.

1713-A&B&C: Supervision

Not Met

1713-A&B&C: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G or when being provided services by therapeutic professionals as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713-A&B&C: Supervision: Based on observations: Children were not under supervision at all times as evidenced by on 7/24/17 during the inspection, the Specialist observed S9 on her cell phone on Facebook while she was responsible for the supervision of 4 infants. All the children were asleep.