Statement of Deficiencies

1103-A-D: Critical Incidents and Required Notification

Not Met

Date - 07/10/2018

License # - 51009

Action Code - 23 - INCIDENT

1103-A-D: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-A-D Based on record review and interview: The center failed to notify Child Welfare as required of an incident in which center staff documented on the Critical Incident report and stated that on June 28, 2018 at 2:56 PM, C1 (2 years old) was inadvertently left unsupervised on the play yard. The Critical Incident Report documented that C1 was left unsupervised for 2-3 minutes; however, S10 (staff supervising C1) indicated C1 was left unsupervised for 5 to 6 minutes. Specialist found that the Critical Incident report indicated that Child Welfare was not notified. S1 and S2 each stated that they were unaware of the need to notify Child Welfare. S2 stated that Child Welfare would be notified.

1707-A.1&2: Required Staffing - Director/ Director Designee

Not Met

1707-A.1&2: Each center shall have a qualified director or qualified director designee.

- 1. The director or director designee shall be an on-site, full-time staff person at the center during the day time hours of operation (prior to 9:00 p.m.).
- 2. The director or director designee shall be responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met.

Finding:

1707-A.2: Based on interviews: The center does not have a qualified Director or Director Designee who is responsible for planning Managing, and controlling the center's daily activities as well as responding to parental concerns and ensuring that minimum licensing requirements as met. Specialist found that though S2 is listed as the center's Director, S1 and S16 currently make decisions in managing and controlling the center's daily activities. S2 stated that S1 and S16 currently make the decisions for the center. S1 also acknowledged that she is currently making these decisions for the center. Specialist explained the requirements of this regulation to S1 and S2 who stated that they understand.

1713-A&B&C: Supervision

Not Met

1713-A&B&C: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G or when being provided services by therapeutic professionals as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713-A&B: Based on interviews and record review: Children were not under supervision at all times as center staff documented on the Critical Incident report and stated that on June 28, 2018 at 2:56 PM, C1 (2 years old) was inadvertently left unsupervised on the play yard. The Critical Incident Report documented that C1 was left unsupervised for 2-3 minutes; however, S10 (staff supervising C1) indicated C1 was left unsupervised for 5 to 6 minutes. S10 and S11 each stated that as the class (11 children ages 2-3 years old) entered the facility from play yard #2, S11 took a group of children to the restroom while S10 remained with the other children. S10 stated that C1 stood behind the door and she did not see him as they entered the classroom. S10 stated that she could not recall exactly how many children went to the restroom with S11 and thought she had all of the children that were left. S10 stated that after 5-6 minutes, she realized that C1 was not there. S10 stated that she went outside and found C1 attempting to open the classroom door, S10 stated that she brought C1 inside and gave him water immediately.