

## Statement of Deficiencies

### 1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103-A.4.C-D. Based on record review and interview: S9 failed to notify within 24 hours of the incident the Licensing Division and Child Welfare agencies of the following critical incident that occurred on July 3, 2018, where C1 was slapped in the face by a center staff, S10. S9, the director, stated that she was not aware that the incident was considered critical as she has not had this type of situation occur at the center. Specialist explained to S9, the director, that any occurrence that takes place with a staff and a child, where a staff has inappropriately disciplined a child or there has been a significant event relating to the health, safety or well-being of a child, should always be reported to the appropriate agencies within 24 hours of being made aware of the critical incident. Specialist did inform S9 to report the incident to the licensing division. S9 stated that she would report it.

### 1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509-A.8.i.: Based on record review and interviews: S10 used a prohibited method of discipline when she slapped a child enrolled at the center, C1, in the face on July 3, 2018. C1 was subjected to physical punishment by the center staff, S10, as a means to correct inappropriate behavior displayed from C1. S10 stated that C1 was kicking, hitting, and spitting on her. S10 stated that she did not mean to slap the child as she is a long time family friend of C1's family but, that it was just a reaction to the behavior of C1 at that time. S10 stated that she understands that she used an inappropriate discipline method that was against center's discipline policy. S10 was suspended on July 5, 2018, but has been reinstated to work at the center.

### 1903-C: Free of Hazards

Not Met

1903-C: Indoor and outdoor areas shall be free of hazards.

#### Finding:

1903-C Based on observations: The indoor and outdoor area were not free of hazards as specialist observed during walk through inspection of the center on 07/010/2018, 2 electrical outlets uncovered in the 3-6yr old classroom, with staff, S5 and S6. S9 stated that she would have S5 put the plug back into the socket when she returned as she did not where the socket covers had been placed. Specialist did not observe S5 cover the socket prior to departure.

## ***Statement of Deficiencies***

### **1907-E.2: Cribs Free of Toys and Other Soft or Loose Bedding**

**Not Met**

1907-E.2: Cribs shall be free of toys and other soft or loose bedding, including comforters, blankets, sheets, bumper pads, pillows, stuffed animals and wedges when the child is in the crib.

#### **Finding:**

1907-E.2 Based on observations: The center's cribs were not free of toys or other soft or loose bedding (including comforters, blankets) while the child was in the crib as evidenced by licensing specialist during the center walk through on 07/10/2018. Specialist observed two infants in their cribs with blankets in the classroom with S7. S9 informed staff to remove the covers, S7 removed covers during licensing inspection.

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