

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on record review/interview at approximately 11:30 AM, S1 failed to notify the department within 24 hours of the following critical incident in which S1 was advised by O1 that C1 was going to the doctor on June 1, 2020 when C1's elbow popped out of socket at 10:00 AM while at the center. Per the doctor's statement dated June 1, 2020, that was the third time in the past month that C1 had been seen for a Nurse Maid elbow. Per S1's statement, C1's elbow had previously popped out of socket twice at home.

Corrective Action Plan: S1, center director, stated effective July 1, 2020, she will review critical incident requirements and ensure that future critical incidents are sent in timely.