Date - 07/01/2019 License # - 51227 Action Code - 3 - COMPLAINT

# Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on record review/interview(s): The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: on 05/23/19 at 10:00am S1 was notified by O1 via phone that she observed C1 in time-out for over 1 hour via the center's classroom web camera.

## 1509.A.8.c.: Behavior Management Policy - Time Out

**Not Met** 

1509.A.8.c.: Time Out

- i. Time out shall not be used for children under age 2.
- ii. A time out shall take place within sight of staff.
- iii. The length of each time out shall be based on the age of the child and shall not exceed 1 minute per year of age.
- iv. For children over age six, a time out may be extended beyond 1 minute per year of age, if a signed and dated statement, including a maximum time limit, from the parent granting such permission, is on file at the center.

#### Finding:

1509.A.8.c. Based on record review/interview(s): S18 used a prohibited method of Time Out as on 05/23/19 C1, a 2 year old was subject to time-out, the length of time in time out exceeded 1 minute per year of age of child. C1 was in time out from 8:59am to 9:12am.