

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8.a.&b.i. Based on interview/record review/video review: Although the center developed and implemented a written behavior management policy, S23 used a prohibited method of discipline as C1, a three-year-old child, was subject to physical punishment (yanking) for disciplinary purposes which resulted in injury to C1, Nursemaid's elbow. On 3/16/2020 at 3:36 p.m., S23 yanked C1 by the left arm and dragged the child along the floor for a distance of 14 feet, eventually physically tossing C1 out of the classroom in the hallway with another class. Per S1, S23 was discharged/terminated immediately on 3/16/2020 per documentation.

Corrective Action Plan - S1 stated she completed training with all center staff on the topics of Behavior Management Policy and Proper Lifting of a Child on 3/17/2020 and required staff to sign a statement of understanding regarding these policy reminders to ensure the incident does not occur again.

1911.I.&J.: Proper Lifting of a Child

Not Met

1911.I.&J.: I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

Finding:

1911-I.&J. Based on record review/interview/video record review: Staff did not lift a child using proper lifting techniques. On 3/16/2020 at 3:36 p.m., S23 yanked C1, a three-year-old child, by the left arm and dragged the child along the floor for a distance of 14 feet, eventually physically tossing C1 out of the classroom in the hallway with another class.

Corrective Action Plan - S1 stated she completed training with all center staff on the topics of Behavior Management Policy and Proper Lifting of a Child on 3/17/2020 and required staff to sign a statement of understanding regarding these policy reminders to ensure the incident does not occur again.