

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103. D. Based on record review/interview(s): On 6/20/2019, at 11:15 AM, Specialist reviewed records and completed interviews and noted that S1 failed to notify the Department, within 24 hours, of the following critical incident: On May 6, 2019, at 7:55am, C1 bumped his forehead on a crib, causing a knot to form. O1 picked C1 up at 3:00pm that day and stated that she was taking him to the doctor, just to be safe. S1 stated that when she contacted O1 for an update, O1 informed her that she had only called the doctor for guidance and had decided against bringing C1 in to be checked. S1 stated that on May 13th, 2019, O1 informed her that she had brought C1 in to see a doctor. S1 sent an email to her Consultant regarding the incident, and questioning whether or not a Critical Incident Report needed to be submitted, on May 6, 2019, at 3:42pm. As of 6/20/19, S1 had not submitted a Critical Incident Report Form to the Department. S1 completed and submitted the required form during the Licensing inspection.

1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507.A. Daily Attendance Records - Children. Based on observations/record review: On June 21, 2019 at 10:30 AM, Specialist observed that only 29 children were signed into the Center, but 31 children were present. Specialist conducted a review of daily attendance logs for the week of 6/17/2019 through 6/21/2019, and noted that one child was missing documentation of an arrival time on 6/20/2019, one child was missing documentation of a departure time on 6/19/2019, and 3 children were missing documentation of a departure time on 6/20/2019.

1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	11:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A.&B.&D.&G. Child to Staff Ratio. Based on observations: On 6/20/2019, at 9:00 AM, Specialist observed that S3 failed to meet the required child

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to staff ratio for children of the following ages: 10 children, aged 1 year old, with 1 staff member. The required ratio for children of this age is 7 children per 1 staff person. One additional staff member was needed to meet ratio. At 9:25 AM, Specialist observed that S2 had failed to meet the required child to staff ratio for children of the following ages, for approximately one minute: 9 children, aged infant to 1 year, with 1 staff member. The required ratio for children of this age is 5 children per 1 staff person. Ratio issues were corrected during licensing visit.

1713.D.: Individuals Who Hinder Supervision

Not Met

1713.D.: Individuals who do not serve a purpose related to the care of children or who hinder supervision of children in care shall not be present in the center.

Finding:

1713.D. Individuals Who Hinder Supervision. Based on interview(s): On 6/20/2019 at 9:45 AM, Specialist interviewed S1 and confirmed that her 14 year old child has been present in the Center on more than one occasion but that the child remains in the Office during operating hours.

1907.A.1.&2.: High Chairs

Not Met

1907.A.1.&2.:

1. The high chair manufacturer's restraint device shall be used when children are sitting in a high chair.
2. Children who are either too small or too large to be restrained using the manufacturer's restraint device shall not be placed in a high chair.

Finding:

1907.A.1. High Chairs. Based on observation: On 6/20/2019, at 11:30 AM, Specialist observed that the manufacturer's restraint device was not used when children were sitting in the chairs at the feeding table during lunch. Specialist observed 6 one year old children, eating lunch at the feeding table in the classroom of S3 and S7, without the manufacturer's restraint devices being used. Specialist observed that only 1 of 6 seats had a manufacturer's restraint device still attached and available for use.

1907-B.1.-4.: Eating Practices

Not Met

1. Developmentally appropriate seating shall be used.
2. Chairs and tables of suitable size shall be available for each child.
3. Any time feeding tables are used, children's feet must be able to rest comfortably on a foot rest.
4. Feeding tables may also be used for occasional program activities that require a table surface for no longer than 30 minutes in one day in addition to mealtime minutes.

Finding:

1907-B.2. Eating Practices. Based on observations: On 6/20/2019, at 11:30 AM, Specialist observed that feeding tables were used at mealtimes and children's feet were not able to rest comfortably on a foot rest. Specialist observed 6 one year old children, in the classroom of S3 and S7, eating lunch at the feeding table with no foot rests. S3 corrected the issue prior to the Specialist leaving the room.

1907.E.2.: Cribs Free of Toys and Other Soft or Loose Bedding

Not Met

1907.E.2.: Cribs shall be free of toys and other soft or loose bedding, including comforters, blankets, sheets, bumper pads, pillows, stuffed animals and wedges when the child is in the crib.

Finding:

1907.E.2. Cribs Free of Toys and Other Soft or Loose Bedding. Based on observations: On 6/21/2019, at 10:40 AM, Specialist observed C2 asleep in a crib with a loose blanket, in S7's classroom. The blanket was removed from the crib prior to Specialist exiting the room.

1915.A.: Health Services - Observation

Not Met

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915.A. Health Services - Observation. Based on observations: On 6/21/2019, at 11:30 AM, Specialist observed that the physical condition of each child observed for possible signs of illness, infections, bruises or injuries was not documented upon arrival at the Center. Upon review of the records, Specialist noted that 15 of the 31 children present did not have observations completed upon arrival at the Center. Specialist conducted a review of the Daily Observation log for the Infant to 1 year old classroom from June 4, 2019 through June 21, 2019 and noted that an explanation for injuries noted on children was not documented by staff 4 times. Specific review of the Daily Observation of C1 shows no injuries noted for the entire month of May 2019, although two incident reports were filed during May 2019 noting visible injuries to C1 that occurred at the Center.

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1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915.B.&C.: Health Services - Parental Notification. Based on interviews: On 6/20/2019, at 10:45 AM Specialist interviewed O1 who stated that she observed a knot on C1's forehead at pick up on June 5, 2019 and she had not been notified of the injury. On 6/21/2019, at 11:00 AM, Specialist interviewed S8 and noted that a head injury, which requires immediate notification, was observed and not documented or reported to the parent of C1 no later than when C1 was released to his parent or authorized representative on June 5, 2019. No report for this incident has been completed to date.