

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.C-D. Based on record review/interviews: During licensing visit on 6/20/19, at 10:00am, S1 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : S1 stated he was notified by O1 at 5:30pm on 6/17/19, that as she was watching the center's live video, she observed S18 bouncing C1 using her foot in an inappropriate manner causing her head to be lifted off the head support several times. S1 stated O1 informed him on 6/18/19 that she had taken C1 to the hospital to be checked out and the doctor determined that C1 was OK. S1 stated after review of video, S18 was terminated 6/18/19 via telephone call.

### 1509.A.1.: Child Abuse and Neglect Policy

Not Met

1509.A.1.: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

#### Finding:

1509.A.1. Based on interview(s): Although mandated reporters, S1 did not report suspected abuse of a child to the Child Protection Statewide Hotline, as during specialist visit on 6/20/19, at 10:00am, S1 stated he did not report when O1 reported to him that she observed on the center's video camera, S18 inappropriately bouncing C1 with her feet causing her head to be lifted off the head support several times while in a bouncer seat which could cause Shaken Baby Syndrome. S1 stated he did not consider this to be abuse because C1 was laughing as S18 was bouncing her. Specialist informed S1 anytime he is notified of suspected abuse or neglect from a parent, reporting should be made. S1 made report to DCFS during specialist visit.

### 1715.A.1.&3.: Staff Records and Personnel Files

Not Met

1715.A.1.&3.: Staff Members. Personnel files for each staff member shall be maintained at the center and shall include the following:

1. an application or staff information form containing the following information:
  - a. name;
  - b. date of birth;
  - c. home address and phone number;
  - d. training,
  - e. work experience;
  - f. educational background;
  - g. hire date; and
  - h. first day onsite working with children;
3. Upon termination or resignation of employment, the last date of employment and reason for leaving;

#### Finding:

1715.A.3: Based on record review/interviews: During specialist visit on 6/20/19 at 11:00am, S1 did not document upon termination of employment, the last date of employment, reason for leaving, for staff: S18. S1 stated he terminated S18 via telephone call on 6/18/19 at approximately 9:00am after receiving a phone call on 6/17/19 at 5:30pm from O1 in regards to C1 being inappropriately bounced by S18 with her feet while C1 was in a bouncer seat.

### 1911.G.: Pacifier Attached

Not Met

1911.G.: Pacifiers attached to strings or ribbons shall not be placed around the neck or attached to the clothing of a child.

## ***Statement of Deficiencies***

**Finding:**

1911.G. Based on observations: During specialist visit at 9:50am, specialist observed one infant with a pacifier that was attached to a beaded string and attached to the clothing of a child.

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