Date - 06/19/2018 License # - 13186 Action Code - 5 - ANNUAL SURVEY

# Statement of Deficiencies

## 1509-A.5: Complaint Policy

**Not Met** 

1509-A.5: Complaint Policy

Parents shall be advised of the licensing authority of the Licensing Division along with the current telephone number and email address. <br/> <br/> Parents shall also be advised</b> that they may call or write the Licensing Division should they have significant, unresolved licensing complaints.

### Finding:

1509-A.5 Based on record review: Policy did not include Licensing's email address.

#### 1509-A.7: Parental Involvement Policy

**Not Met** 

1509-A.7: Parental Involvement Policy

Parents shall be offered a minimum of two opportunities for involvement each year, which may include but are not limited to, an open house, parent education session, parent and staff conference, family pot luck dinner, holiday party or parent or grandparent's day.

#### Finding:

1509-A.7 Based on record review: Parents were not offered a minimum of two opportunities for involvement each year, which may include but are not limited to, an open house, parent education session, parent and staff conference, family pot luck dinner, holiday party or parent or grandparent's day.

## 1901-O: Alcohol, Tobacco, etc. Prohibited

**Not Met** 

1901-O: The center shall prohibit the use of alcohol and tobacco and the use or possession of illegal substances, unauthorized potentially toxic substances, fireworks and firearms, and pellet and BB guns on the center premises and notice to this effect shall be posted.

#### Finding:

1901-O Based on observations: The Provider lacked a posted notice that prohibits the use of alcohol, tobacco and the use or possession of illegal substances or unauthorized potentially toxic substances, fireworks, firearms, pellet or BB guns (loaded or unloaded) on the child care premises.