# Statement of Deficiencies

## 1711.A.&B.&D.&G.: Child to Staff Ratio

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children Infants under 1 year			Ratio 5:1
1 year		7:1	
2 years			11:1
3 years	13:1		
4 years		15:1	
5 years		19:1	
6 years and up		23:1	

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5

- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

#### Finding:

1711.A.&B.D&G:A. Child to Staff Ratio: Based on Record Review and Interview: On 06/19/2019 at 12:35pm, Specialist reviewed daily attendance records and time cards for S20, S21, and S29 on April 15, 2019 and discovered the Provider failed to meet the required child to staff ratio for children of the following ages: 11 children age 1 years old with 1 staff during the times of 8:15am to 8:57am. Specialist reviewed daily attendance records and time cards for S20, S21, and S29 on May 17, 2019 and discovered the Provider failed to meet the required child to staff ratio for children age 1 years old with 0 staff during the times of 8:15am to 8:57am. Specialist reviewed daily attendance records and time cards for S20, S21, and S29 on May 17, 2019 and discovered the Provider failed to meet the required child to staff ratio for 11 children age 1 years old with only 1 staff member during the times of 7:04am to 8:44am. S1 stated during her interview with Specialist that there's occurrence where one teacher may run late and the classroom may be out of ratio until the second teacher arrives. The required ratio for children of this age is 7 children per 1 staff person.

## 1713.E.&F.: Supervision Participation

1713.E.&F.:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

## Finding:

1713.E.&F.: Supervision Participation: Based on Observation: On 06/17/2019 at 12:15PM, Specialist observed that while supervising a group of children, childcare staff did not devote their time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities as evidenced by S28 was observed on her cell phone while solely supervising a group of 11 two years olds at nap time.

# 1719.A.&B.: Orientation Training

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

1. child abuse identification and reporting;

- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.

B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:

- 1. child development;
- 2. child guidance;
- 3. learning activities;
- 4. health and safety;
- 5. shaken baby prevention; and
- 6. CPR and first aid, as applicable.

#### Not Met

Not Met

Not Met

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#### Finding:

1719.A.&B. Orientation Training: Based on record review: On 6/17/2019 at 11:30 AM, Specialist reviewed staff files and noted that S1 lacked documentation that 1 of 3 new staff, S5, received orientation within seven days of the first day present at the center and prior to having sole responsibility for any children. Specialist also noted that S1 lacked documentation that 2 of 2 other staff, S19 and S23, received all of the required additional training with in thirty days of hire. S5's date of hire is 6/3/19; S19's date of hire is 4/22/19; S23's date of hire is 5/20/19.

## 1901.G.&H.: Equipment

1901.G.&H.: G. All equipment used by children shall be maintained in a clean and safe condition and in good repair. H. Moveable equipment shall be secured and supported so that it shall not fall or tip over.

#### Finding:

1901.G: Equipment: On 06/17/2019 at 9:46am, Specialist observed all of the center equipment used by children was not maintained in a clean and safe condition and in good repair on the play ground. Specialist observed a cracked seat on a blue whale riding toy on the play yard, as well as a second steering wheel missing on a race car leaving jagged edges accessible to the children. S1 stated that she will get the toy play yard toys replaced.

## 1901.J.&K.: Items That Can be Harmful to Children

1901.J.&K.: J. Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, shall kept in a locked cabinet or other secure place that ensures they are inaccessible to children. K. Plastic bags, when not in use, regardless of purpose or use, shall be made inaccessible to children.

#### Finding:

1901. J: Items That Can be Harmful to Children: Items that can be harmful to children, such as medications, cleaning supplies and chemicals, and knives, were not kept in a locked cabinet or other secure place that ensures they are inaccessible to children. On 06/17/2019 at 9:07am, Specialist observed an unattended knife in S12's classroom accessible to 2-3 year olds in the classroom. Specialist alerted S12 to remove the knife out of the classroom immediately. S12 removed the knife prior to Specialist's departure. On 06/17/2019 at 9:41am, Specialist observed an unlocked cabinet with cleaning supplies, chemicals, and medicated ointment in S22 and S23's classroom that were accessible to the 1 year olds. On 06/19/2019 at 10:05am, Specialist observed plastic bags and cleaning supplies in an unlocked cabinet that were accessible to the 1 year olds in S37 and S38's classroom. S37 and S38's classroom was occupied by S22 and S23 on 06/17/2019. Specialist explained to S37 and S38 to remove the plastic bags and cleaning supplies to a higher shelf. S37 and S38 placed all plastic bags and cleaning supplies on a higher shelf prior to Specialist departure.

## 1901.M.: Strings and Cords

1901.M.: Strings and cords, including but not limited to those found on equipment, window coverings, televisions and radios, shall be inaccessible to children under age 4.

#### Finding:

1901.M. Strings and Cords: Based on observations: On 6/17/2019 at 9:45 AM, Specialist observed a refrigerator cord that was accessible to children under age 4 in the classroom of S20 and S21. The cord was hanging from the back of a refrigerator down to the floor and was loose and accessible to the 8 one year old children in the room.

## 1901.P.: Staff Personal Belongings

1901.P.: The personal belongings of center staff members shall be inaccessible to children.

## Finding:

1901.P. Staff Personal Belongings: Based on observations: On 06/17/2019 Specialist observed The personal belongings of center staff members S8, S9, S14, and S15 was accessible to children. Specialist observed beverages for S8 and S9, keys for S14, keys for S15, and a purse for S15 that were all accessible to the children in their classroom. All staff, S8, S9, S14, and S15 removed their personal items prior to Specialist departure.

# 1915.A.: Health Services - Observation

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

## Finding:

# Not Met

Not Met

Not Met

Not Met

Not Met

Not Met

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1915.A.: Health Services: Observation: Based on record review and interview: On 06/17/2019 at 9:27am, Specialist observed S16 and S17 did not document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented. Specialist observed S17 changing C2's diaper when Specialist noticed that around her eyes it was extremely red and seeping fluid coming from her left eye from her tear ducts. Specialist observed the daily observation and seen that nothing was document for C2 or any of the children in the class room. S16 and S17 stated that they had not completed their daily observation for 06/17/2019. Specialist explained to S1, S16, and S17 that daily observations shall be completed for every child, every day upon arrival.

# 1915.B.&C.: Health Services - Parental Notification

#### 1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

## Finding:

1915.B. Health Services-Parental Notification: Based on Interviews: On 06/17/2019, Specialist interviewed staff members, S20 and S21, regarding C1 being bit and the human bites breaking the skin. S20 stated that she did remember C1 being bit several times and a couple of times the bites from the other children broke the skin. S21 stated that she has memory of C1 being bit by the children in the classroom when he would reach for toys to play and that a few times the bites did break the skin of C1. S20 and S21 both stated that O1 was immediately notified of how severe C1's bites were and that each incident was documented on the incident report. Specialist could not find any documentation showing where S20, S21, or S29 documented the severity of C1's bite. Specialist reviewed incident reports from March 01, 2019 to May 31, 2019 and did not observe any documentation regarding C1's during that time period.