

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review and interviews: S1 did not make immediate notification to the parent and to the Department within 24 hours for the following type of critical incident involving children in care: On 5/30/19, at 10:00am, S5 inappropriately handled C1, age two, by roughly grabbing his arm and vigorously shaking him. S5 stood up and grabbed both of C1's arms and continued to shake him. S5 then slammed C1 hard on his bottom twice to the floor, causing C1 to hit his tail-bone. According to the incident report completed by S1 on 5/31/19, the parent was not notified immediately. The parent was notified at 12:30pm on 5/31/19, by S1. The Department was notified of this incident on 6/1/19 at 7:39am based on review of the Critical Incident report and email to LDOE.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

509.A.8.a.&b: Based on record review and interviews: A prohibited type of Behavior management was used by S5 at the center on 5/30/19, at 10:00am: S5 grabbed C1's arm, vigorously shaking him; then S5 stood up and grabbed both of C1's arms and continued to shake him. S5 then slammed C1 down hard on his bottom twice to the floor, causing C1 to hit his tail-bone. according to S5, she was terminated on 5/31/19. However based on S5's termination form, her last official day with the head start agency was 6/6/19.