Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 06/16/2021

License # - 51702

Action Code - 23 - INCIDENT

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Critical Incidents and Required Notifications: Based on record review at approximately 12:30p.m., S1 failed to notify the Department within 24 hours of the following critical incident: On 5/20/21, C1's (1-year-old) arm was hurt during piggy-back races with staff. C1's mother, O1 stated to S1 that she would be taking C1 to the doctor on 5/20/21 at approximately 5:00p.m., but S1 did not notify the Department until 5/24/21 at 9:38a.m.

CORRECTIVE ACTION PLAN: Effective 6/16/21, S1 stated that this was her first critical incident and now she understands that she does not have to wait until she receives notification from the doctor of the diagnosis and she will report it within 24 hours going forward to prevent being re-cited for this deficiency.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A.&B.&C.: Supervision: Based on observations at approximately 1:10p.m., S8 failed to supervise children at all times as S8 was supervising sixteen, 2-year-olds at nap time, where she had her back to five of the children while on her cell phone and an open text book.

Corrective Action Plan: Effective 6/16/21, S1 stated she has a no cell phone policy in place already, but will review with all staff the policy again. S1 stated she terminated S8, effective 6/16/21.