

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D.: Based on record review/interview: S1 failed to notify The Department and DCFS within 24 hours of the following critical incident: On 5/29/2019 at 9:29am, S11 used corporal punishment on C1, a 4yr old. S1 failed to notify O1, the parent of C1, immediately following the critical incident.

At approximately 12:24pm on 6/13/2019, S1 stated she was not present at the center when the incident occurred, and was made aware of it later that evening - time unknown. S1 stated she emailed her Licensing Consultant on 5/31/2019 at 2:10pm to inquire about reporting a critical incident. Documentation shows the critical incident report was faxed on 6/1/2019 at 12:41pm. S1 stated she did not know she needed to report the critical incident to DCFS. The Specialist observed S1 submit an online report to DCFS on 6/13/2019 at 2:20pm. S1 stated she did not O1 of the critical incident immediately as she became aware of the incident hours later. S1 stated she notified O1 on 6/1/2019 - time unknown.

1103.A.-D.: Based on record review/interview: S1 failed to notify The Department and DCFS within 24 hours of the following critical incident: On 5/29/2019 at 9:29am, S11 used corporal punishment on C2, a 3yr old.

At approximately 12:52pm on 6/13/2019, while reviewing video footage from 5/29/2019, S1 stated she was not aware that C2 was involved in a critical incident on 5/29/2019. S1 stated that when she reviewed the video on 5/30/2019, she did not see C2's critical incident as she was focused on reviewing the video regarding C1's critical incident. The Specialist observed S1 contact O2, C2's parent, during the Licensing visit on 6/13/2019. The Specialist observed S1 submit C2's critical incident report to The Department via fax on 7/10/2019, and observed S1 submit an online report to DCFS on 7/10/2019 at 1:55pm.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.i.: Based on record review/interview(s): S11 used a prohibited method of discipline, as C1, a 4yr old, was subject to physical or corporal punishment on 5/29/2019. S1 stated she reviewed video footage on 5/30/2019 and observed the following: On 5/29/2019 at 9:29am, S11 used her left hand to forcefully grab C1 by the hair and drag him across the room. S11 also pushed C1 using her right hand causing C1 to fall to the floor.

1509.A.8.a.&b.i.: Based on record review/interview(s): S11 used a prohibited method of discipline, as C2, a 3yr old, was subject to physical or corporal punishment on 5/29/2019. S1 stated she did not observe the punishment to C2 while reviewing the video on 5/30/2019, however reviewed the following on 6/13/2019 during the Licensing visit: On 5/29/2019 at 9:29am, S11 used her right hand to forcefully grab C2 by the left arm and pull him.

S11 was terminated on 5/30/2019 due to not following the center's behavior management policy.

Statement of Deficiencies

1911.G.: Pacifier Attached

Not Met

1911.G.: Pacifiers attached to strings or ribbons shall not be placed around the neck or attached to the clothing of a child.

Finding:

1911.G. Based on observations: On 6/13/2019 at approximately 12:15pm, the Specialist observed two infants with pacifiers attached to strings or ribbons that were attached to the clothing of the child. Corrected at time of Licensing visit.
