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1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-A.4.&B.&C&D. Based on record review/interview on 6/9/2021 at 12:40 p.m., S1 failed to notify the Department and DCFS/Child Welfare within 24 hours of the following critical incident: On 5/19/2021, O1 reported to S6 her concerns of physical abuse ongoing and the observation of bruising on arms and legs of C1, a one-year-old child. S6 stated she was not aware of the need to report this as a critical incident to the Department, as she believed the allegation to be untrue. S1 reported the incident to the Department and Child Welfare during the visit of 6/9/2021.

Corrective Action Plan - Effectively 6/9/2021, S1 stated she will report any critical incident to the Department involving a child in a possible abuse/neglect situation whereby Child Welfare visits the center to investigate allegations, so is she is not recited this deficiency.

1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507-A. Based on observations/record review: At 10:20 a.m., S1 failed to have the center's daily attendance record for children accurately reflect the children on the child care premises at any given time as 25 children were present and 26 children were signed in on the log.

Corrective Action Plan - Effective 6/9/2021, S1 stated she will check the children's daily attendance log throughout the day to ensure all children are properly signed in/out of the log, so is she is not recited this deficiency.

1507.B.: Daily Attendance Records - Staff and Owners

Not Met

1507.B.: A daily attendance record for all staff members and owners shall be maintained that shall:

- 1. include the first and last name of the staff member or owner and arrival and departure times;
- 2. accurately reflect the staff members and owners on the center premises at any given time; and
- 3. be used to document staff members and owners who leave and return to the center during the day

Finding:

1507-B. Based on observations/record review: At 10:30 a.m., S1 failed to have the center's staff and owner's daily attendance record accurately reflect persons on the child care premises at any given time as evidenced by 2 of 4 staff on premises signed in the log. S1 and S4 were not signed in the log.

Corrective Action Plan - Effective 6/9/2021, S1 stated she will check the staff daily attendance log throughout the day to ensure all staff are properly signed in/out of the log, so is she is not recited this deficiency.

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1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children			Ratio
Infants under 1 year			5:1
1 year		7:1	
2 years			11:1
3 years	13:1		
4 years		15:1	
5 years		19:1	
6 years and up		23:1	

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711-A.&B.1. Based on record review: At 10:30 a.m., S1 failed to have documentation of at a minimum of 2 child care staff present at an early learning center when more than one child is present as the staff attendance documentation indicated there was no staff supervising 13 children under 12 months of age to 6 years from 6:10 a.m. to 8:00 a.m. on 6/9/2021.

Corrective Action Plan - Effective 6/9/2021, S1 stated there will be two staff on premises and documented in the staff attendance log for 6:00 a.m., when the second child arrives at the center, so is she is not recited this deficiency.

1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
- 4. health and safety;
- 5. shaken baby prevention; and
- 6. CPR and first aid, as applicable.

Finding:

1719-A. Based on record review: At 10:45 a.m., S1 lacked documentation that 1 of 1 newly hired staff, S5(DOH: 5/24/2021), received orientation within seven days of the first day present at the center and prior to having sole responsibility for any children.

Corrective Action Plan - Effective 6/9/2021, S1 stated she set a reminder to complete the orientation of any new staff on the first day on the job, so is she is not recited this deficiency.

1911.G.: Pacifier Attached Not Met

1911.G.: Pacifiers attached to strings or ribbons shall not be placed around the neck or attached to the clothing of a child.

Finding:

1911-G. Based on observation: At 10:13 a.m., S2 failed to ensure a pacifier was not attached to strings or ribbons and was attached to the clothing of a

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child (C2). Corrected by S2 at the time of observation.

Corrective Action Plan - Effective 6/9/2021, S1 stated she will have staff in the infant room check the pacifier of any child entering the room to remove the string or ribbon from the pacifier, so is she is not recited this deficiency.