Date - 06/09/2020 License # - 16079 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1515.C.: Confidentiality Not Met

1515.C.: Confidentiality. The center shall maintain the confidentiality and security of all records of children. Center staff is prohibited from disclosing or knowingly permitting the disclosure of any information concerning the child or the family of the child, either directly or indirectly, to any unauthorized person.

Finding:

1515.C: Based on interviews on 6/9/2020 at 10:45 AM: Employees disclosed information concerning a child indirectly to an unauthorized person as S1 stated she posted a list of name of children whose immunization records were past due. S1 stated this was not done with malicious intent, but to bring all children's records up to date. S1 stated she calls, texts, speaks to parents face to face, and posts a list of children with past due immunizations near the sign in sheets as a reminder to parents. Specialist observed no confidential information posted at the time of inspection.

Corrective Action Plan: Effective 6/9/2020, S1 stated she will no longer post the names of children with past due immunizations in the center, but continue calling, texting, and having face to face conversations with parents when immunizations are past due to ensure this deficiency is not recited.