Date - 06/09/2016 License # - 516 Acton Code - 23

Statement of Deficiencies

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on interview(s): Provider stated S3 pulled C1 up by the hands, twice, while in a seated position on the ground. S3 was also observed yelling in C1's face and grabbing her by upper arms while fussing at C1.

1715-A.5: State Central Registry

Not Met

1715-A.5: Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a current, completed state central registry disclosure form indicating no justified (valid) finding of abuse or neglect by the DCFS, or a current determination from the DCFS indicating that the individual does not pose a risk to children.

Finding:

1715-A.5 Based on record review:Provider failed to have documentation of a completed state central registry disclosure form (SCR 1)prior to an individual being present in or providing services to the center on site and available for review at the center(1705.A-B). Staff, S1 and S2 failed to have documentation of the completed form. Staff were on the premises and failed to have documentation of the completed form. Staff were on the premises as observed by the licensing specialist. Provider corrected during licensing inspection.

1911-I.-J.: Proper Lifting of a Child

Not Met

1911-I.-J.

- I. Staff members shall adhere to proper techniques for lifting a child.
- J. Staff members shall not lift a child by one or both arms.

Finding:

1911-I.-J. Based on interview(s): Provider stated C1 was not properly lifted as C1 was pulled by the hands, twice, up from a seated position on the ground.