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1509-A.5: Complaint Policy

1509-A.5: Complaint Policy

Parents shall be advised of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the Licensing Division should they have significant, unresolved licensing complaints.

Finding:

1509-A.5 Based on record review/observations: S7 did not advise the parents of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the Licensing Division should they have significant, unresolved licensing complaints.

1509-A.6: Parental Access Policy

1509-A.6: Parental Access Policy

Parents shall be allowed to visit the center anytime during its regular hours of operation and when children are present.

Finding:

1509-A.6 Based on record review: S7 did not have a written policy allowing parents to visit the center anytime during regular hours of operation and when children are present.

1509-A.9: Electronic Devices Policy

1509-A.9: Electronic Devices Policy that provides that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices, shall adhere to the following limitations:

- a. Electronic device activities for children under age two are prohibited; and
- b. Time allowed for electronic device activities for children ages 2 and above shall not exceed 2 hours per day.

Finding:

1509-A.9 Based on record review: S7 did not have a written Electronic Devices Policy that provides that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices, are prohibited for children under are two and time allowed for electronic device activities for children ages two and above shall not exceed 2 hours per day.

1509-A.10: Computer Practices Policy

1509-A.10: Computer Practices Policy that requires computers that allow internet access by children to be equipped with monitoring or filtering software that limits access by children to inappropriate web sites, e-mail, and instant messaging.

Finding:

1509-A.10 Based on record review: S7 did not have a written Computer Practices Policy that requires computers that allow internet access by children to be equipped with monitoring or filtering software that limits access by children to inappropriate web sites, e-mail, and instant messaging.

1715-A.4: Criminal Background Check

1715-A.4: Staff Members. Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a fingerprint based satisfactory criminal background check

Finding:

1715-A.4 Based on record review: Documentation of a satisfactory fingerprint based criminal background check (CBC) was not available for 1 of 9 staff, prior to the individual being present in the childcare facility (1703.A) S4's date of hire is 3/28/17, CBC date is 3/29/17. S4 was on site one day without documentation of a satisfactory CBC.

1715-A.5: State Central Registry

1715-A.5: Staff Members. Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a current, completed state central registry disclosure form indicating no justified (valid) finding of abuse or neglect by the DCFS, or a current determination from the DCFS indicating that the individual does not pose a risk to children.

Finding:

1715-A.5 Based on record review: Center failed to have documentation of a completed state central registry disclosure form (SCR 1) on site and

Not Met

Not Met

Not Met

Not Met

Not Met

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available for review at the center prior to a previously completed form expiring (1705.B). 2 of 9 staff, S6 and S7, failed to have documentation of the updated completed form. Deficiency was corrected during Licensing visit.

1901-C: End-of-Day Check

1901-C: The entire center and play yard shall be checked after the last child departs to ensure that no child is left at the center and this check shall be documented. Documentation shall include date, time of visual check, and signature of the staff conducting the visual check.

Finding:

1901-C Based on record review: The center did not document that the entire center and play yard is checked after the last child departs to ensure that no child is left unattended at the center. The center had no documentation that a visual check was completed after the last child departed on 4/17/17, 4/24/17, 5/8/17-5/12/17, 5/16/17-5/19/17.

1921-A: Emergency Preparedness and Evacuation Planning

1921-A: Emergency and Evacuation Plan. The director shall consult with appropriate state and local authorities and shall establish and follow a written multi-hazard emergency and evacuation plan to protect children in the event of emergencies that at a minimum shall:

1. address any potential disaster related to the area in which the center is located;

include procedures for sheltering in place, lockdown and evacuation to a pre-determined site for potential threats to the safety, health and well-2. being of children in care;

include specific procedures for handling infants through two year olds; 3.

4. include specific procedures for handling children with special needs, including the evacuation and transportation of children in wheelchairs;

- include a system to account for all children; 5.
- include a system, and a back-up system, for contacting parents and authorized third party release caretakers; 6.
- 7. include a system to reunite children and parents following an emergency;
- include procedures for providing information about the emergency plan to parents at the time of enrollment and when changes occur; 8
- be reviewed annually for accuracy and updated as changes occur; and 9
- 10. be reviewed with all staff at least once per year.
- practice drills shall be conducted at least twice per year to include all children and shall be documented. 11.

Finding:

1921-A Based on record review/interview(s): The center failed to have a written Emergency Preparedness and Evacuation Plan.

1921-C: Evacuation Pack

1921-C: The center shall have an evacuation pack, the location of which is known to all staff, that at a minimum shall contain:

- 1. a list of area emergency phone numbers;
- a list of emergency contact information and emergency medical authorization for all enrolled children; 2
- an emergency pick up form; 3.
- 4. first aid supplies, hand sanitizer, wet wipes, and tissue;
- diapers for children who are not toilet trained and plastic bags for diapers; 5.
- a battery powered flashlight and radio and batteries; 6.
- food for children under the age of 4, including infant food and formula; and 7.
- disposable cups and bottled water. 8.

Finding:

1921-C Based on observations/interview(s): S7 failed to have a completed evacuation pack. S7 failed to have the following: a list of area emergency phone numbers, an emergency pick up form, first aid supplies, hand sanitizer, wet wipes, and tissue, diapers for children who are not toilet trained and plastic bags for diapers, a battery powered flashlight and radio and batteries, food for children under the age of 4, including infant food and formula, disposable cups and bottled water.

1921-E: Tornado Drills

1921-E: Tornado drills shall be conducted at least once per month in the months of March, April, May, and June at various times of the day necessary to include all children and shall be documented.

Finding:

1921-E Based on record review: S7 did not have documentation of tornado drills that were conducted at least once per month during the months of March, April, May, and June. The center did not complete a tornado drill during the month of April 2017.

Not Met

Not Met

Not Met