Date - 05/23/2019 License # - 13489 Action Code - 6 - FOLLOW-UP to ANNUAL SURVEY

Statement of Deficiencies

705.A.C.D.E.: Access Not Met

705.A.C.D.E.: A. An early learning center shall allow the department staff access to the center, the children, all files, records, and recordings, upon request at any time during any hours of operation or any time a child is present.

- C. Department staff shall be allowed to interview any center staff person deemed necessary by the department.
- D. Department staff shall be admitted into a center immediately and without delay and shall be given free access to all areas of a center, including its grounds.
- E. If any portion of a center is set aside for private use by an owner of the center, department staff shall be permitted to verify that no children are present in that portion of the center and that such private areas are inaccessible to children.

Finding

NEW 705.A.C.D.E. Based on observations: S2 did not allow the department staff access to the children, and all files, records, and recordings, upon request at any time during any hours of operation or any time a child is present. On 5/23/2019 at 2:05pm, S2 did not all the Specialist access to do the walk through of the center and to review files. S1 was not present at time of the Specialist's arrival. S2 called S1 on the phone who stated she wanted the Specialist to wait in her office. The Specialist also spoke to S1 on the phone, and was told to wait in the office until she arrives. S1 stated she did not understand why two Specialists were at her center, and that she would be there in five minutes. The Specialist waited for S1's arrival at 2:25pm as requested to conduct the visit.