

## Statement of Deficiencies

### 309.A.19: Home Inspection

Not Met

309.A.19: The provider allows inspection of the residence where care is provided by department staff and other authorized inspection personnel and parents of the children in care, during normal working hours and when children are in care.

#### Finding:

309.A.19 Based on observations: The provider did not allow inspection of the residence where care is provided by department staff and other authorized inspection personnel and parents of the children in care, during normal working hours and when children are in care as evidenced by on May 23, 2017 at approximately 2:30pm, Licensing Supervisors arrived to conduct an inspection of the residence. Licensing Supervisors knocked on front door, side door, sliding patio door and back door of residence. While knocking on the sliding patio door, Licensing Supervisors overheard a child talking. The child stated "Open the Door". Licensing Supervisors continued to knock on sliding patio door, identified themselves as Licensing and called out provider's name to come to the door. Licensing Supervisors called provider's contact phone numbers to inform provider that Licensing was outside the residence, however contact phone numbers continued to ring with no one answering and no voice mail picked up. Licensing Supervisors went back around to side door, knocked, identified themselves as Licensing and called out provider's name to come to the door. Licensing Supervisors looked through side window and noticed interior lights that were initially on upon arrival were now off. Licensing Supervisors went back around to sliding patio door, knocked, identified themselves as Licensing and overheard a child once again talking. The child stated "Open the door, somebody at the door". Licensing Supervisors called provider's contact phone numbers a second time to inform provider that Licensing was outside of the residence, however contact phone numbers continued to ring with no one answering and no voice mail picked up.