

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

*** NEW 1103.C & D Based on Interview: The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident :-The facility had a reportable critical incident that was brought to the attention of S-1 on 4-26-17 by O-2. S-1 stated that O-2 arrived in the facility on 4-26-17 and stated that he was informed by a staff member that C-1 acted inappropriately with one of his children C-2 or C-3 on 4-21-17. Specialist was unable to determine which child was subjected to inappropriate behavior from C-1. S-1 failed to contact Child Welfare and Child Care Licensing of the allegation within the mandated 24 hour time frame.

1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

***NEW 1507.A Based on Record Review: The daily attendance log for children did not include ~the time of departure of each child and the name of the person to whom the child was released. Specialist observed that C-1 failed to be signed out of the facility on 4-21-17 as required.

1509-A.1: Child Abuse and Neglect Policy

Not Met

1509-A.1: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

*** NEW 1509.A.1 Based on Record Review/Interview: Although mandated reporters, staff did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as evidenced by the facility had a staff member (S-15) who alleged that she observed C-1 act inappropriate with another child in the facility on 4-21-17 and S-15 failed to immediately contact Child Welfare within 24 hours to report this suspected abuse. CPI received a report on 5-2-17 concerning this allegation.