

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review/interview(s): The center failed to notify, within 24 hours of the incident, the Division of Licensing of the following critical incident: On 5/15/17 at 3:30pm, C1 was observed to have blisters on his left and right foot while on the patio of the play yard. The parent of C1 was immediately notified on 5/15/17 at 3:37pm of the blisters on C1's left and right foot possibly caused by the concrete. Interviews indicate, S1 was made aware of C1 receiving medical treatment regarding the blisters on 5/16/17 at 10:36am via a text message from the parent of C1. S1 contacted the center's licensing consultant via email on 5/17/17 at 4:21pm requesting a phone call to "ask some questions". S1 spoke with the center's licensing consultant on 5/18/17 at 10:04am and was advised to complete and submit the critical incident and required notification form to the Division of Licensing. S1 submitted the critical incident form and supporting documents to the Division of Licensing via two separate faxes: 5 pages were faxed on 5/18/17 at 12:01pm and 3 pages were faxed on 5/18/17 at 1:10pm. Documents received indicate C1 received medical treatment on 5/15/17 at 4:31pm with chief complaint of "Lesions both feet with burns to soles of feet left foot with entire sole and bottoms of toes with blisters right foot with large blister to sole", 5/16/17 at 9:00 am with chief complaint of "recheck burns on feet", and 5/17/17 at 4:19pm with a chief complaint of "wound cleaning/debriding and dressing change". Documents indicate the burns as second degree burns. Interviews indicate, upon the center learning of medical treatment being received for a serious injury on 5/16/17 at 10:36am, the center failed to contact the Division of Licensing within 24 hours of the incident.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on record review: The center failed to document observations, when something is observed, noted on children upon arrival to the center; results including an explanation from parent and/or child were not documented. Health observations upon arrival were not completed for: 5 of 8 children on 5/12/17; for 5 of 25 children on 5/15/17; and for 13 of 26 children on 5/16/17.